



Connect Portal

How to increase user engagement

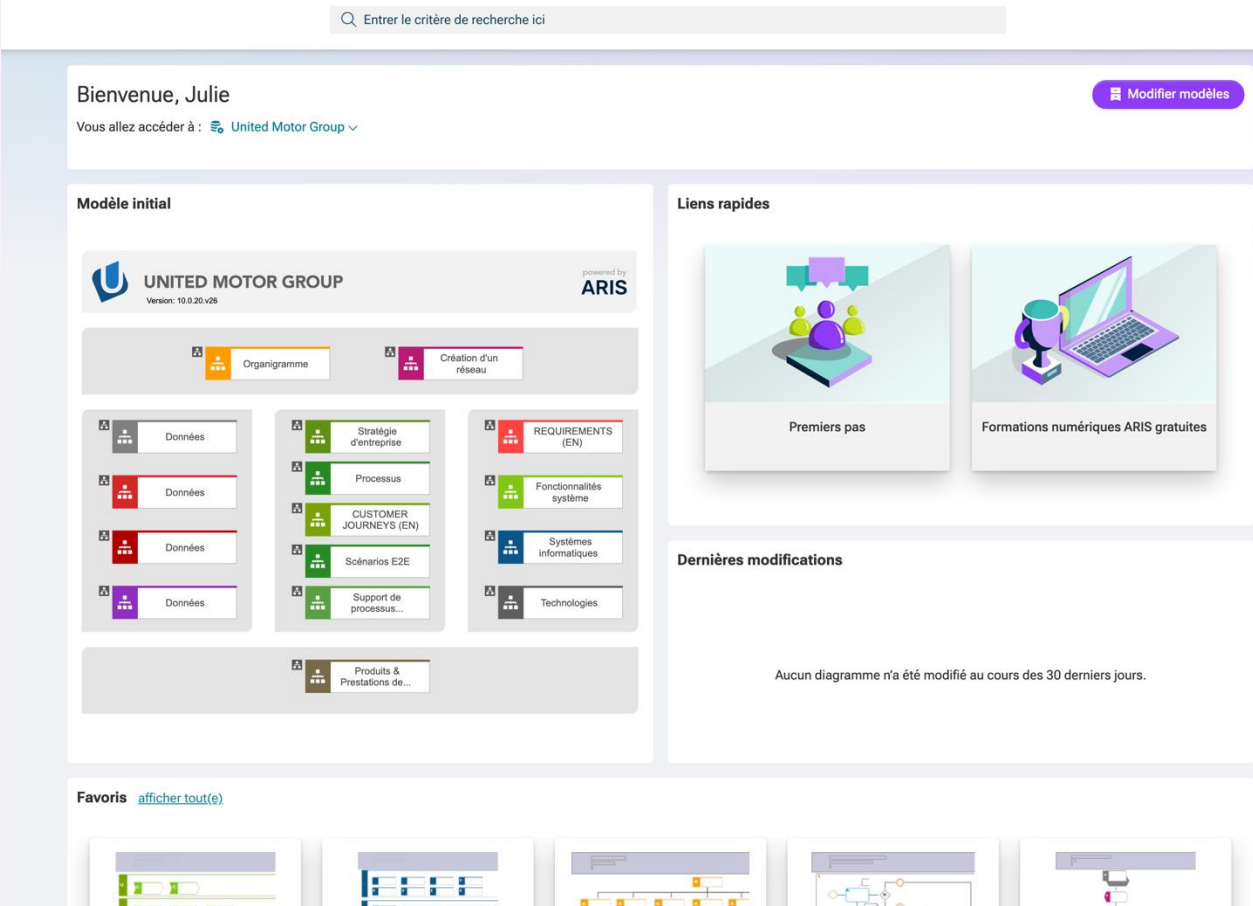
Varied profiles leads to diverse needs and levels of understanding.

They all want an easy and quick access to the information they need

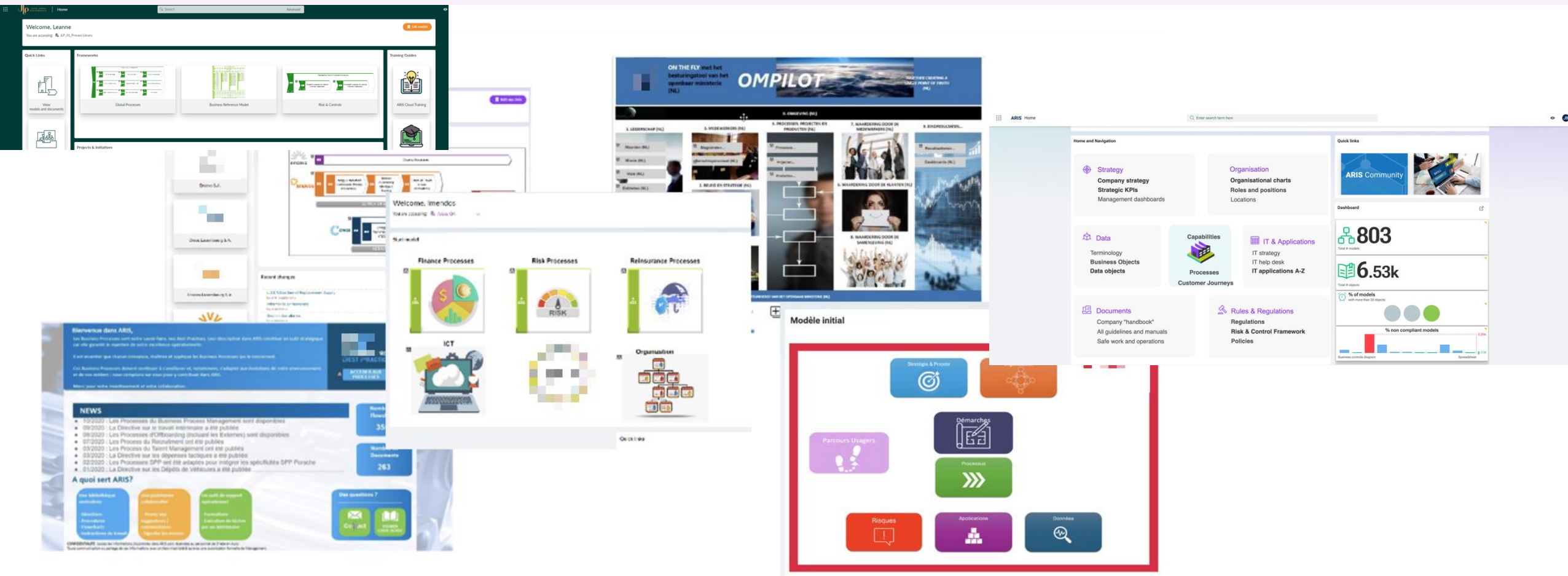


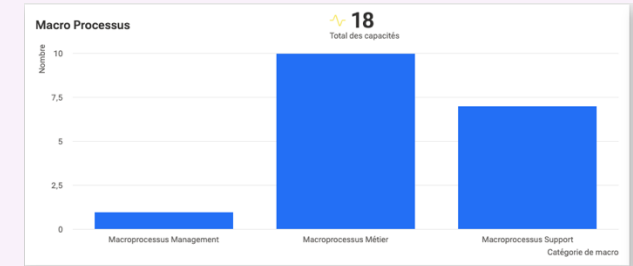
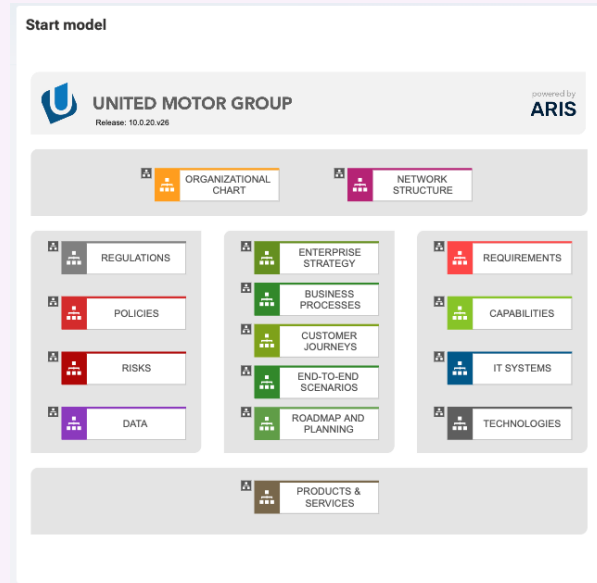
Connect Portal - Homepage

Entry point of all « consumers »
Needs to be easy and straightforward



Connect Portal – Homepage Customization



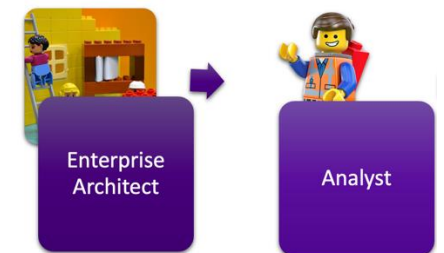


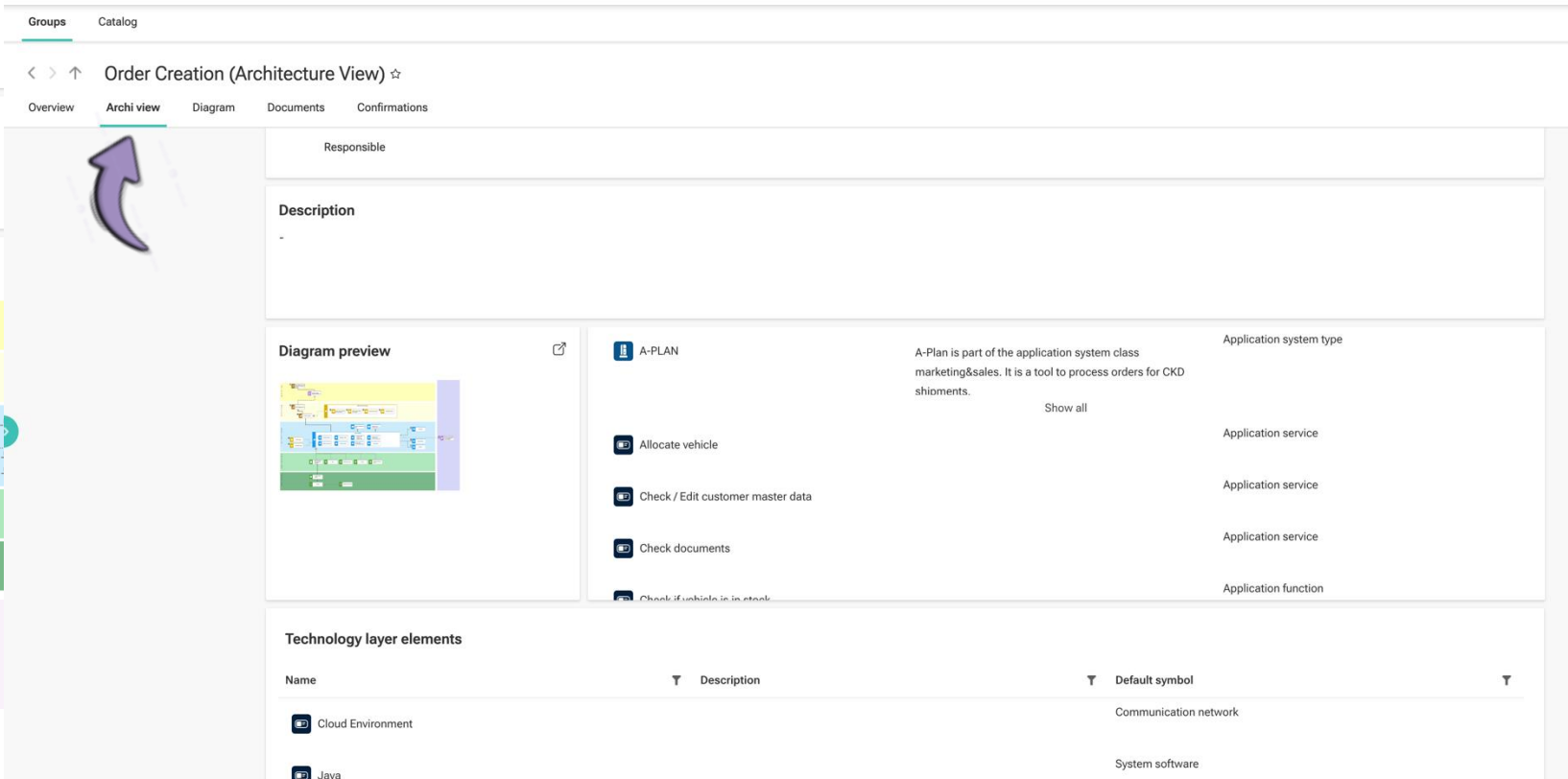
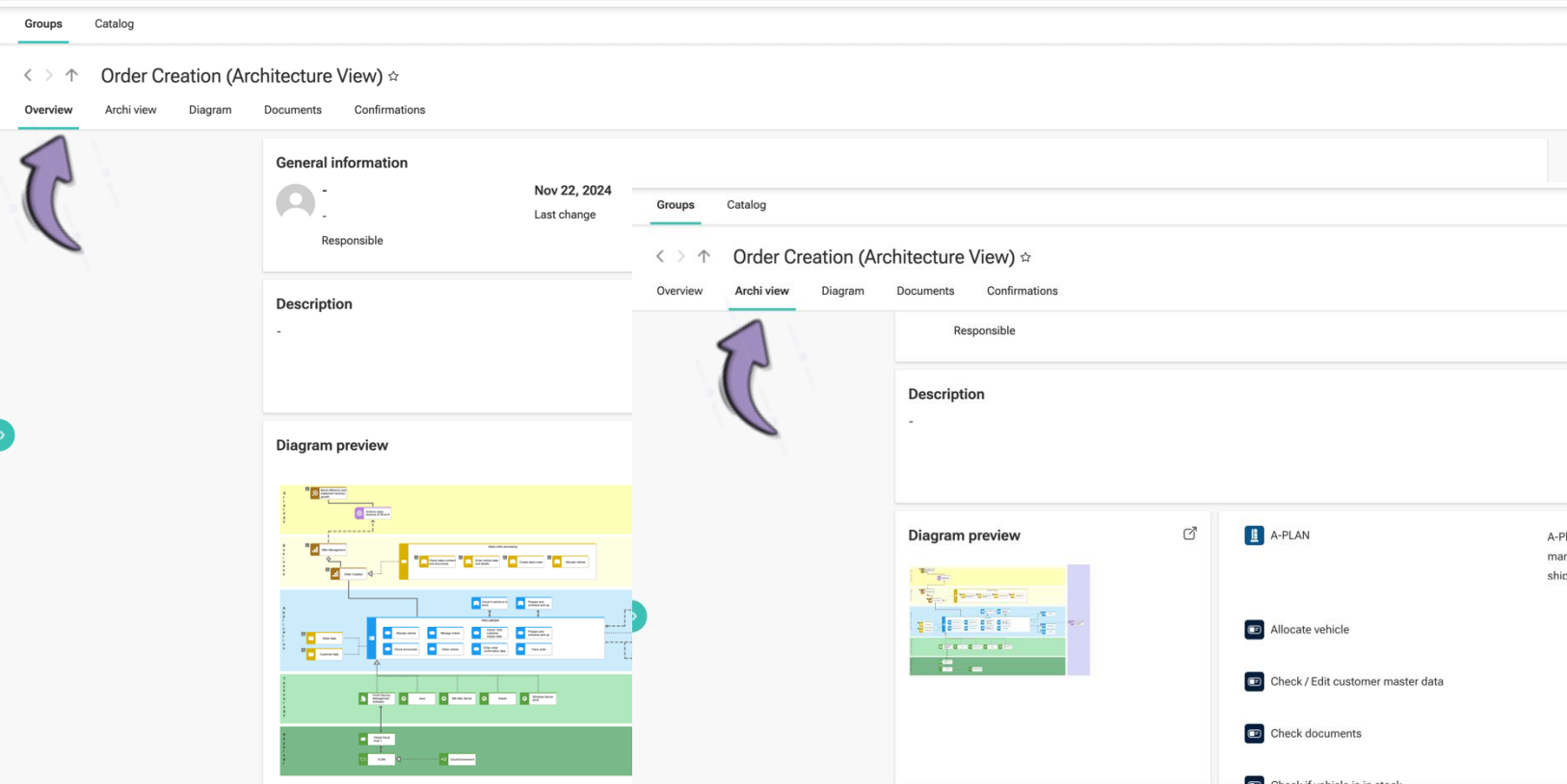
What's in it for them?

They know the process structure and are familiar with ARIS

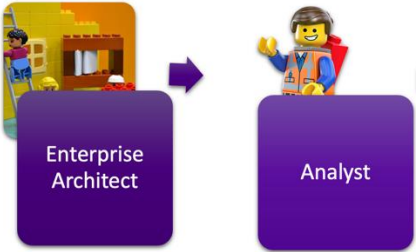
They want to see:

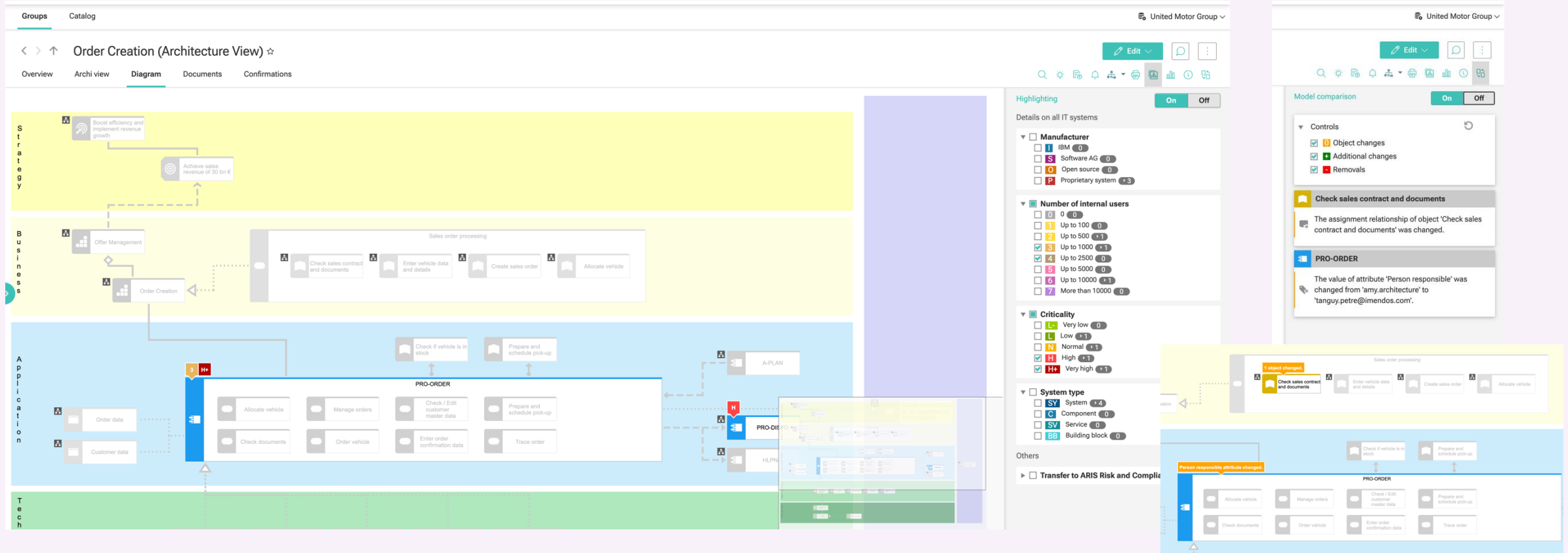
- Analysis on Role/Capabilitie/Ressource/Application & Data usage
- Having a quick access on the different Capabilities/IT landscape and to the processes



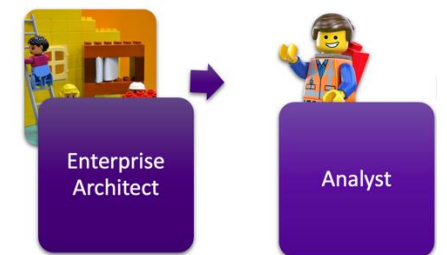


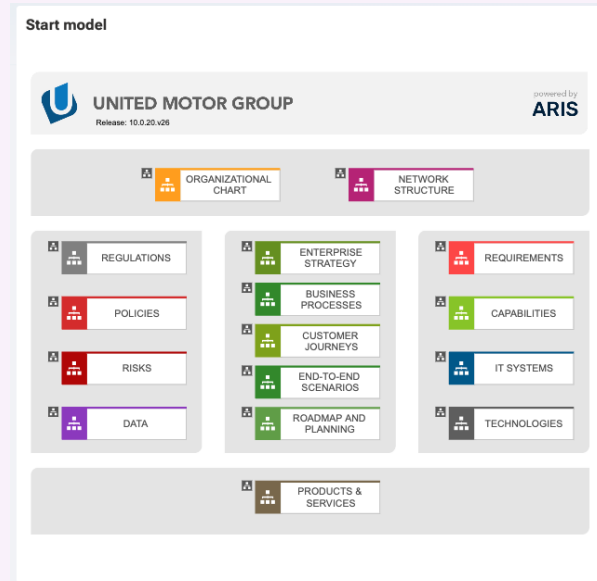
Customising Fact-Sheet (with different tab)





Highlighting specific informations or changes

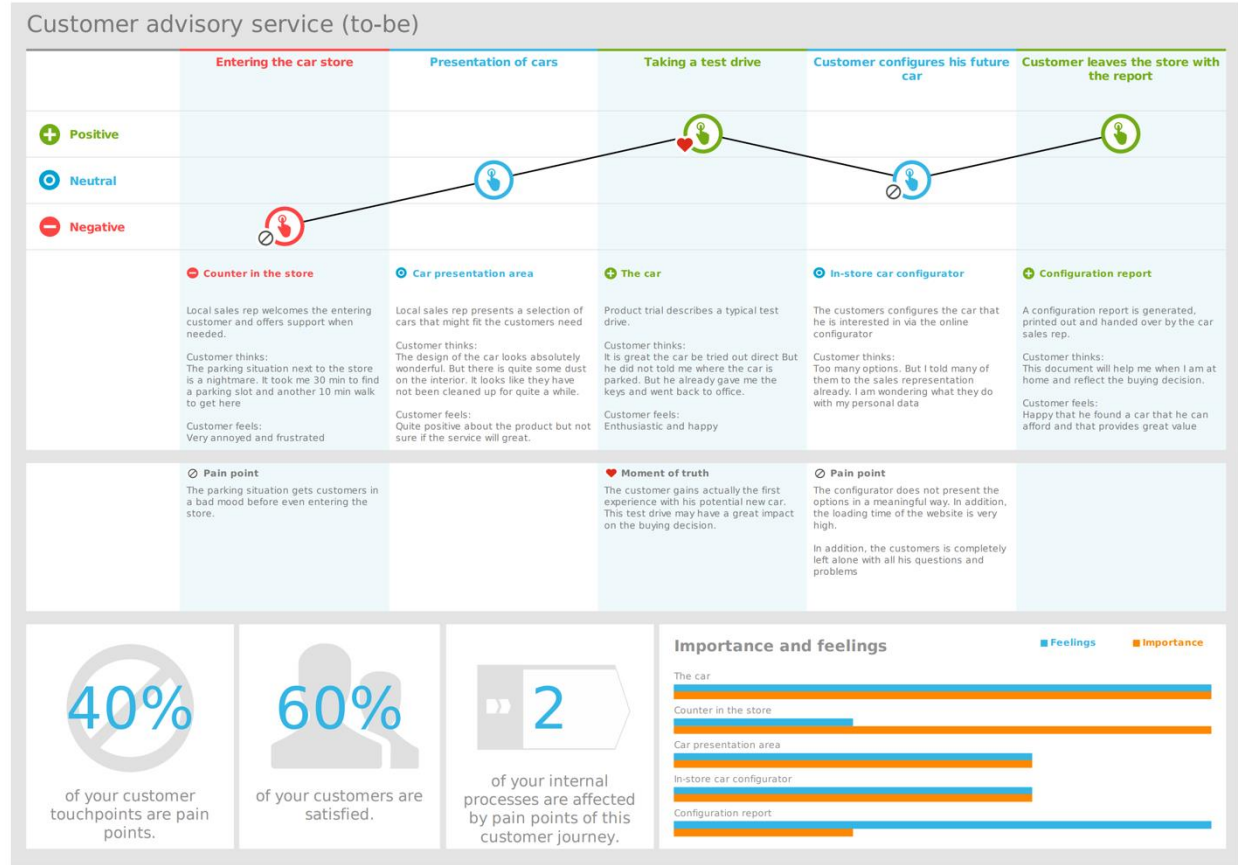




What's in it for them?

They are familiar with process structure and BPM culture
They want to see BPM implementation, collaboration, improvement opportunities, customer satisfaction... and be able to share reports to engage stakeholders



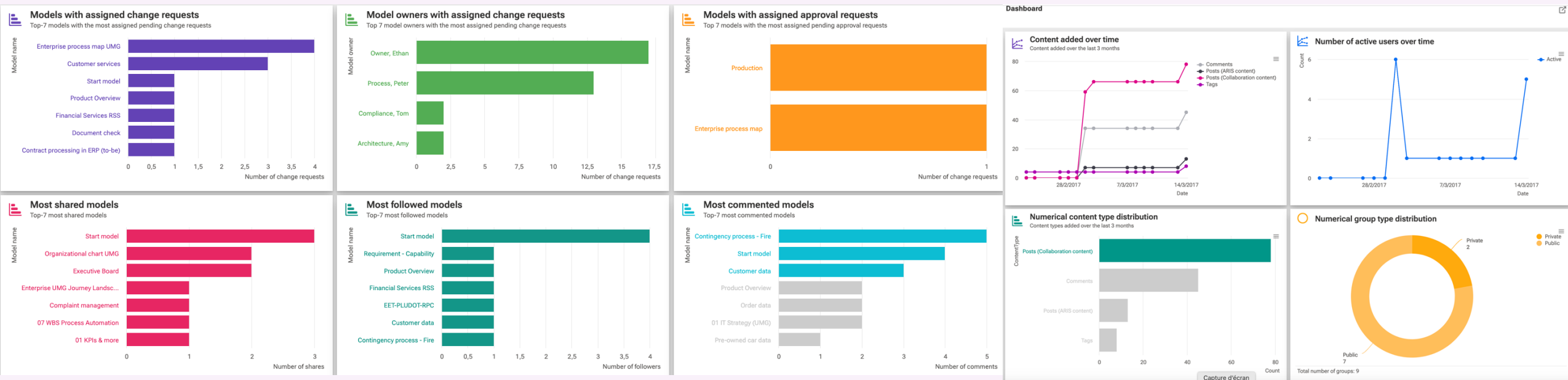


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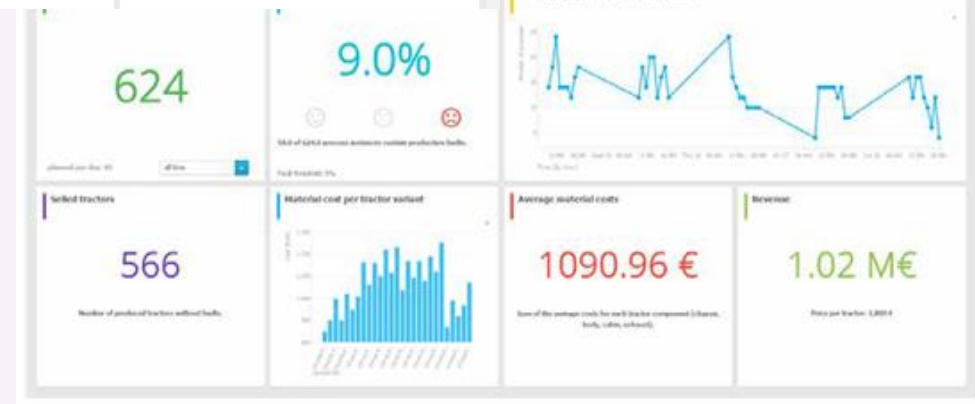
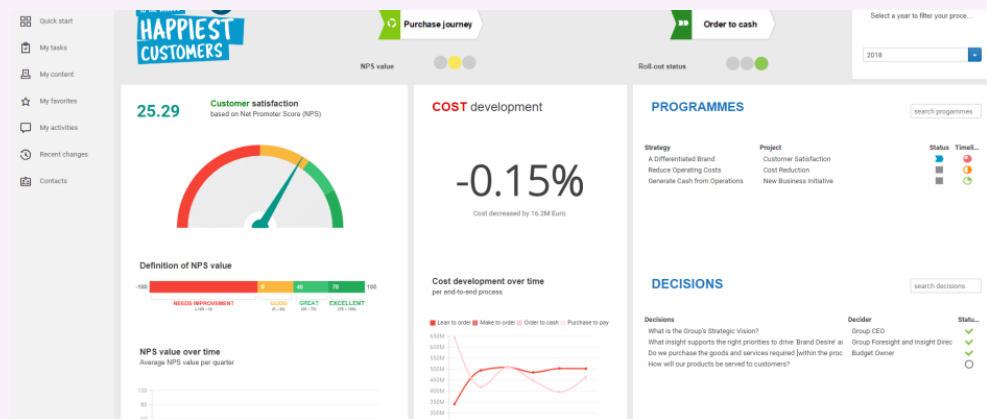
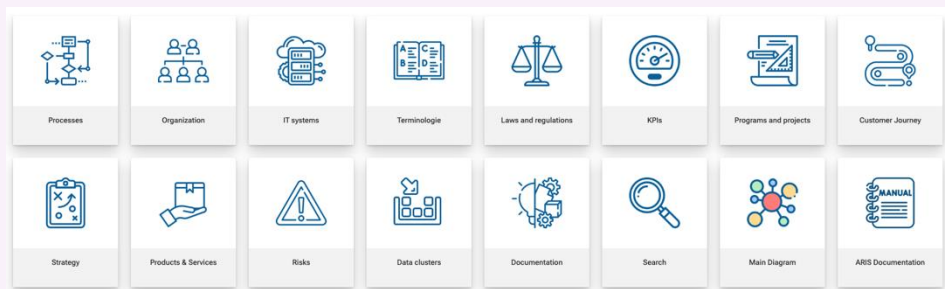
Continuous improvement team



What's in it for them?

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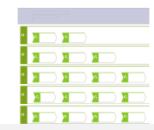
What's in it for them?

They might not be familiar with process structure, not familiar with ARIS
They want to see performance indicator, Strategic view, Overview on risks




Manager

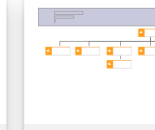
Favorites [show all](#)



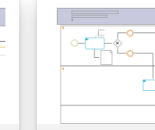
Enterprise journey landscape
Customer journey landscape



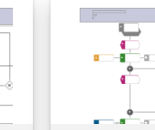
IT systems (domains)
IT landscape



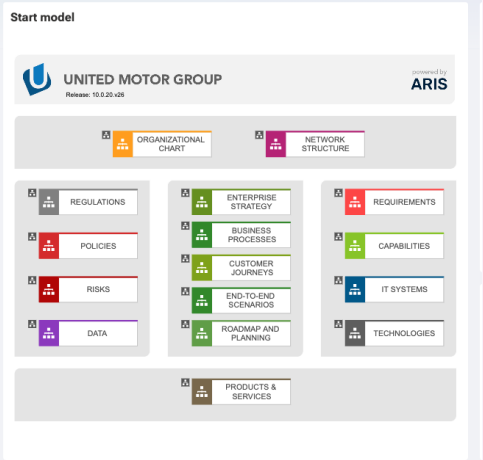
Organizational chart
Organizational chart



















Sales order processing (as-is BPMN)
Process



Sales order processing (as-is)
Process



| | | | | | | | |
|--|--|---|--|---|---|--|---|
|  Processes |  Organization |  IT systems |  Terminologie |  Laws and regulations |  KPIs |  Programs and projects |  Customer Journey |
|  Strategy |  Products & Services |  Risks |  Data clusters |  Documentation |  Search |  Main Diagram |  ARIS Documentation |

🔍 Enter search term here

What's in it for them?

They are not familiar with process structure, nor with ARIS
They want to see specific process they are using, suggesting improvements, accessing documentation



Refining search


























Search result can be customized by administrators and adapted in terms of:

- Type of results displayed
- Order of the results

Content typesHierarchiesPublished content search

Synchronize with 'Published content'

Activate the content types to be shown in the list of 'Published content' search results, and assign the content types whose visibility you want to show.


|  Name ↑ | Active | Ranking |
|--|---|---------|
|  Activity |  | • |
|  Answer option |  | • |
|  ArchiMate 3 model |  | • |
|  Business controls diagram |  | • |
|  Business rule |  | • |
|  Business rule architecture diagram |  | • |
|  Compliance assessment definition |  | • |
|  Control |  | • |
|  Control execution definition |  | • |
|  Control test definition |  | • |
|  Customer journey |  | • |
|  Customer journey landscape |  | • |

Rank

High

Standard

Low

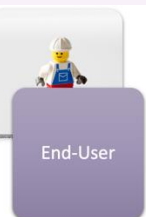
End-User

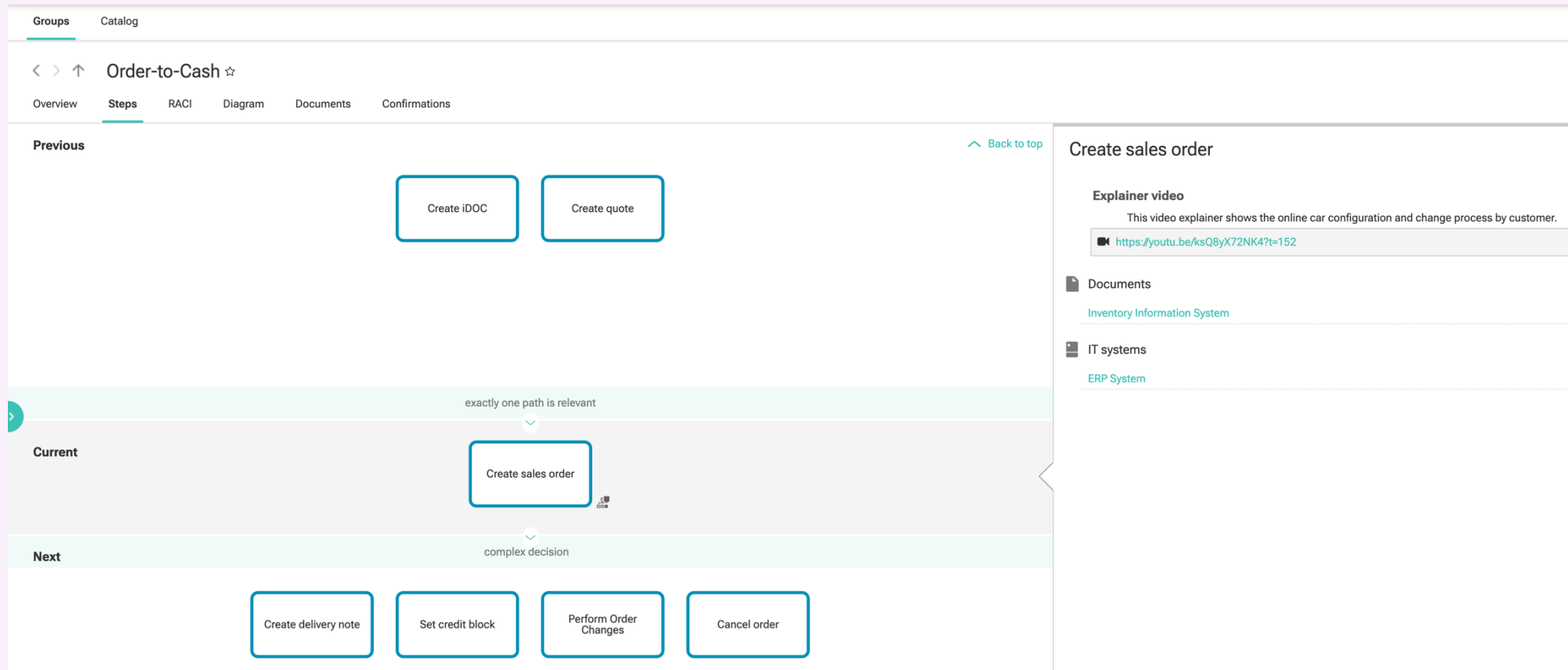
Refining search

Search result can be filtered by:

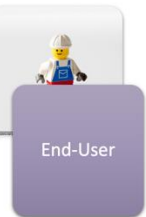
- In which DB user wants to search
- What properties they are interested in

The image displays two overlapping UI components from the iMendos application. The background component is a 'Filters' sidebar with a close button (X) in the top right. It includes a 'Reset all' link with a circular arrow icon. The sidebar is organized into sections: 'SOURCES' with radio buttons for 'All sources', 'Demo' (selected), and several other unnamed sources; 'FILTER BY TYPE (2)' with checkboxes for 'Department' and 'Activity', and an '+ Add' button; and 'SEARCH IN PROPERTY (1)' with a checkbox for 'Description' and an '+ Add' button. An 'Apply filters' button is at the bottom. A purple arrow points from a star icon in the top right of the 'Filters' sidebar to a 'Favorite filters' panel in the foreground. This panel has a close button (X) and a 'Go to filters' button with a funnel icon. Below this, it shows a section titled 'MAIN (1)' with a dropdown arrow, containing a selected item 'My Favorite filter' with a radio button and a pin icon.





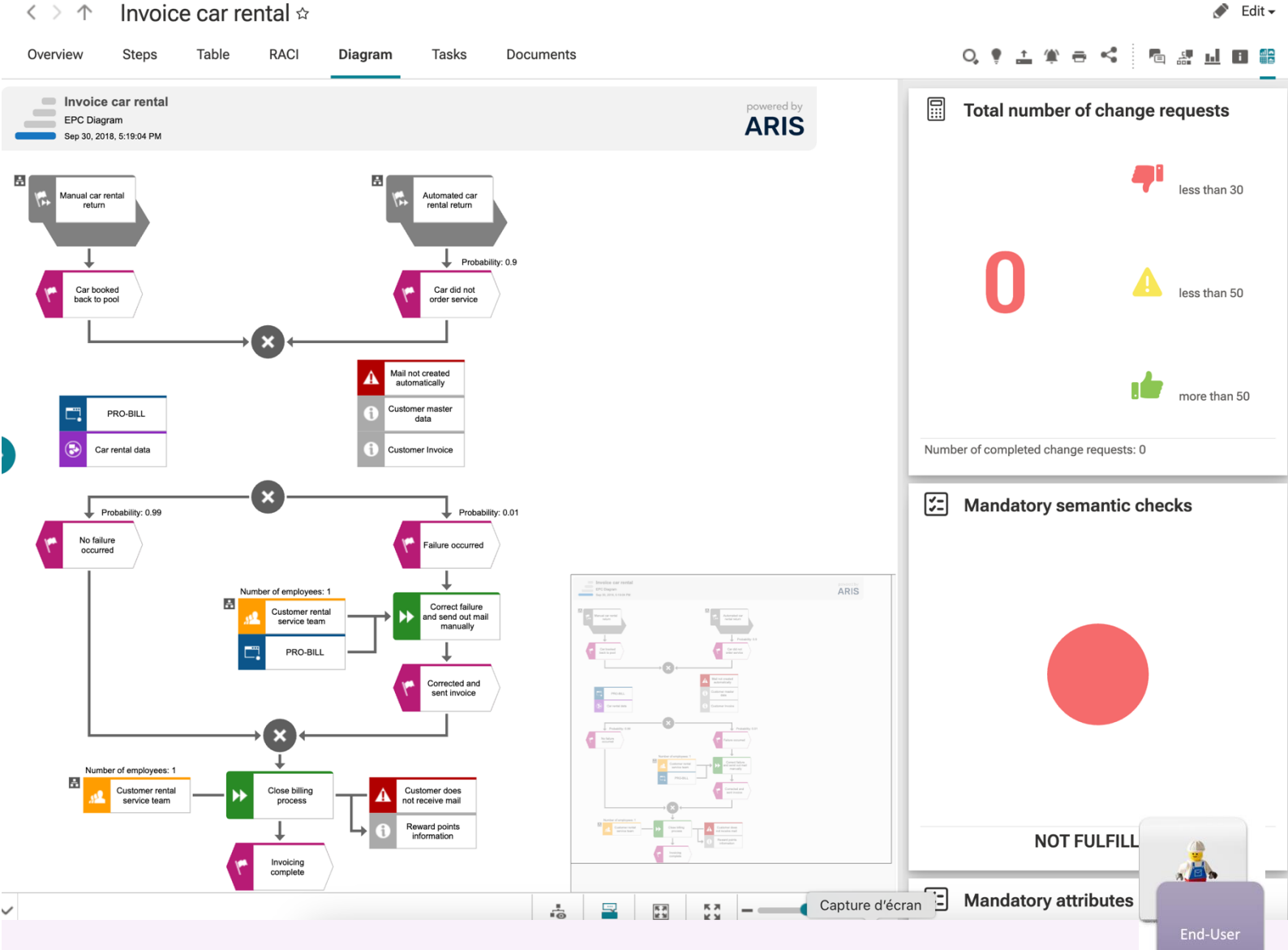
For end-users the step view guide them through their process step by step, allowing to have access easily to all associated document, supportive IT systems, even explaining videos in the right panel



End-User

Performance KPIs side-by-side with ARIS model

You can add Dashboard directly next to the associated model in the right-hand panel, can be very useful for process owner



How to be even more specific?



Bienvenue, Administrator

Vous allez accéder à :

United Medical Group

Modifier modèles

Divisions

99

Drug Development

The process of bringing a new pharmaceutical drug to the market.

1

Commercialization

The process of bringing new products or services to market.

Manufacturing and Supply

Optional short description can go here.

Customizable icons to be displayed at the corner of the tile

My Area

3

System User

User-specific Area

Clinical Trial

67

Design and Planning

1

Start Up

12

Conduct

1

Close

99

Submission

One-click tiles

Last miles solution

iMendos

Presentation Name

www.imendos.com

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Drug development is the process of bringing a new pharmaceutical drug to the market. It starts once a lead compound has been identified through the process of drug discovery. The process includes pre-clinical research and clinical trials, and may include the step of obtaining regulatory approval to market the drug. Drug development covers all the activities undertaken to transform the compound obtained during drug discovery into a product that is approved for launch into the market by regulatory agencies.



Chat With Jo



Send Email To Jo



Open teams contact chat
Open teams chat with contact.



Software AG (external) - Test
for a long label without short
description



Link to model



Link to sub structure



Link to view search (internal)



Handbook



Send E-Mail directly



Link to ADS document

Last miles solution

| | Employé Evaluation des risques du crédit | Représentant de la concession locale | Responsable de l'opération de crédit | Employé Gestion des crédits |
|--|--|---------------------------------------|---------------------------------------|---------------------------------------|
| ↓ Trier par flux de processus | | | | |
| Lancer l'autorisation de financement | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Initiate credit approval and check customer solvency | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Prendre la décision de financement | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Vérifier s'il y a une augmentation interne | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Déduire l'ancien crédit/envoyer lettre d'information à l'assureur cédant | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Vérifier s'il y a un remboursement externe | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Envoyer la lettre de remboursement à la banque externe | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |
| Affecter un numéro de client/compte | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> | <div>R C</div> <div>A I</div> |

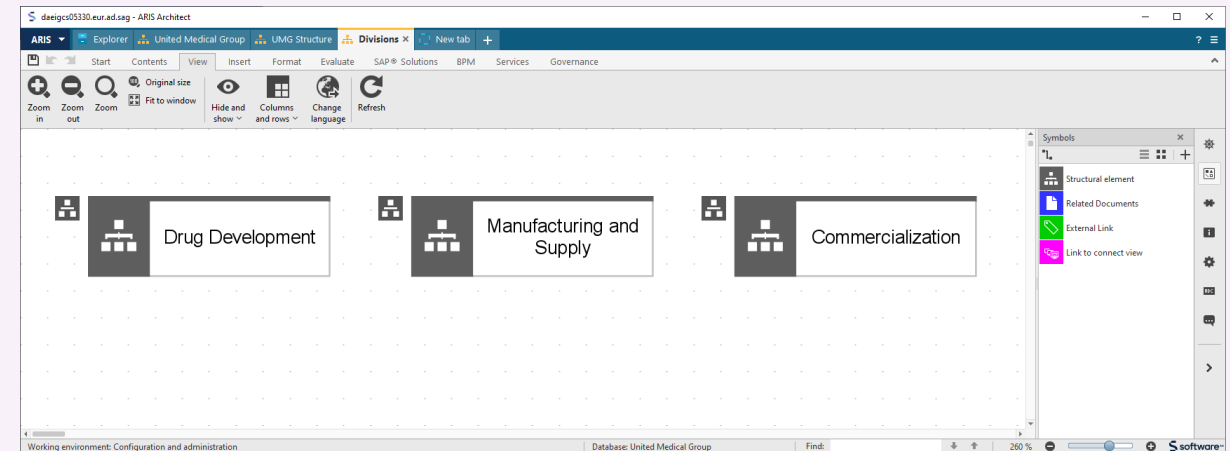
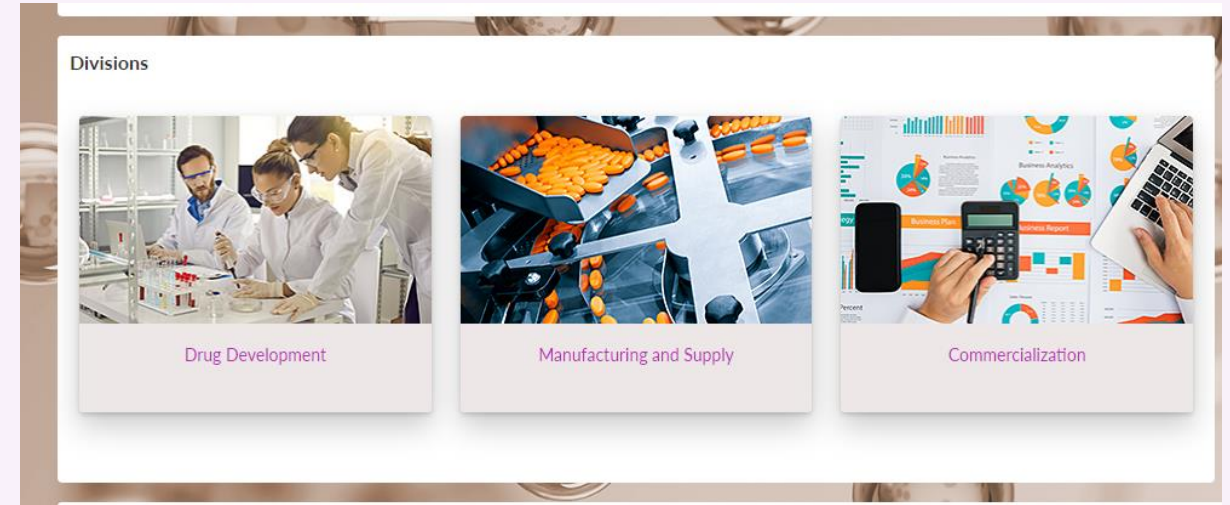
Enhanced RACI Visual

How to build the tiles?

The tiles are structured as a tree, structuring model is used as tile container.

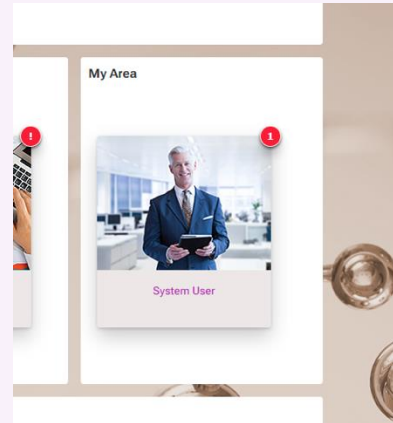
The structure elements represent the tiles. Each tile has a name, description and a link to a tile image in ADS.

A normal tile has an assignment to either another structure level, or an ARIS model

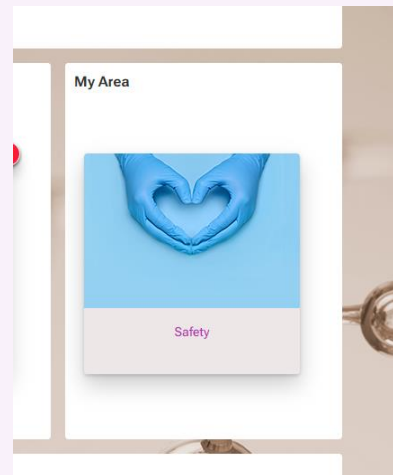


How to make them specific for users

If the “system” user logs in, he sees this tile:



If the “safety” user logs in, he sees this tile:



- The trick is to give each user group read rights to its folder. For example, the safety user group has only read rights to the safety folder. Not to the other folders. When the plugin searches for “My Area” models, it will only get one result depending on your user rights. If more than one is found, an attribute “Ranking” can be set to use numbers on each model. The one with the highest number will win.
- Create for each dimension (example department) a folder and a model. Create a user group reflecting the dimension. The user group should have only access to one folder. Make sure to have a default model, which every user has access to.

Thank you