

MASTERCLASS COE DASHBOARD & PORTAL

IMENDOS

PROCESS EXCELLENCE DELIVERED

ARIS FROM A TO S

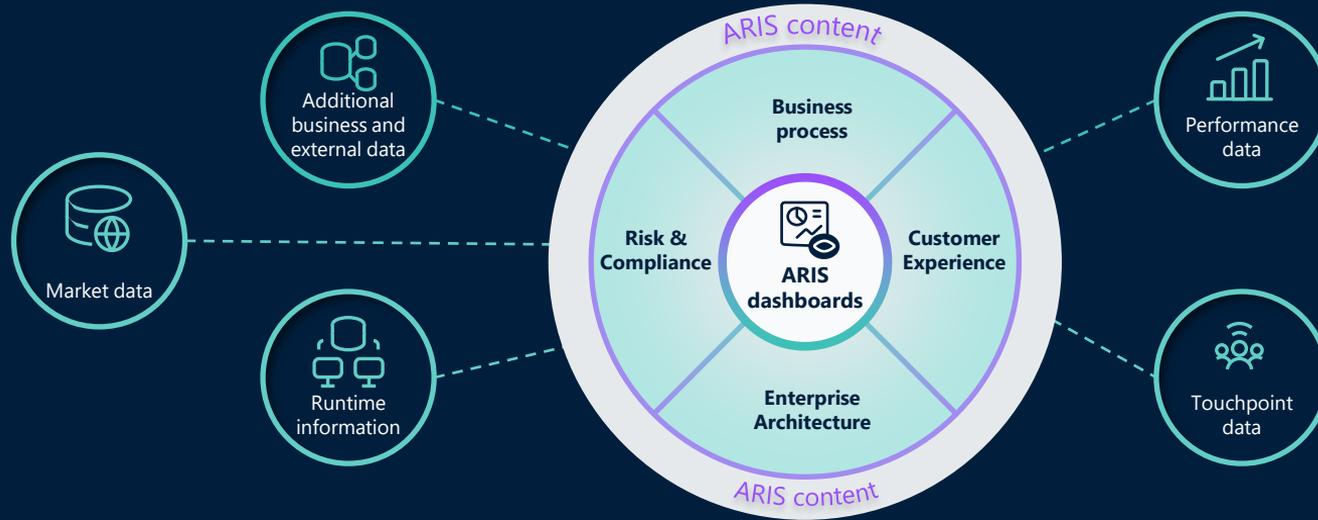
AGENDA

- **Dashboards**
 - Introduction COE Dashboards
 - Tuning reports
 - Content type configuration
 - ADS storage
- **Portal**
 - Portal introduction
 - Integrating dashboards in Factsheets



The Key for clear Insights & better Decisions

ARIS Dashboards



GET THE MOST OUT OF YOUR DATA

Connect internal and external data and jump into any part of your repository.

CONTEXT-SENSITIVE DASHBOARDS

Build dashboards once and use them in different contexts.

INTERACTIVE ANALYSES

Interact with models and charts to get the details.

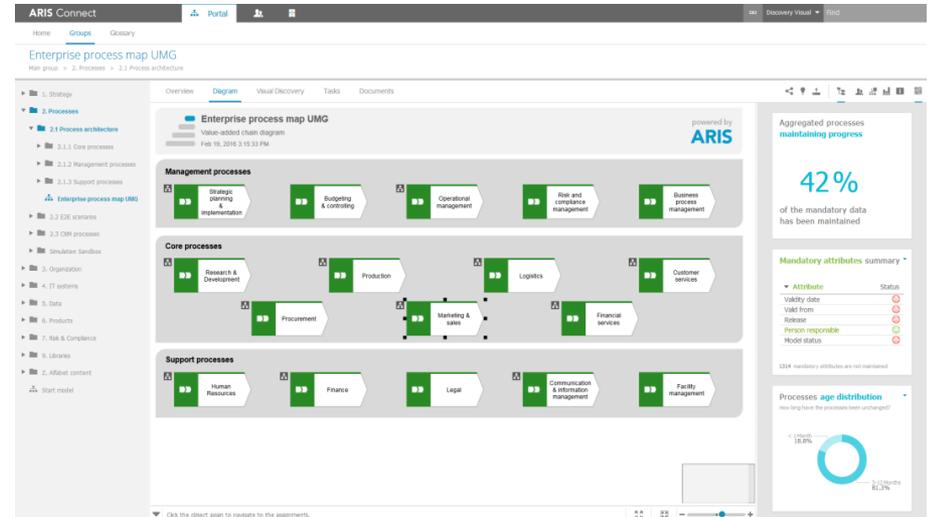
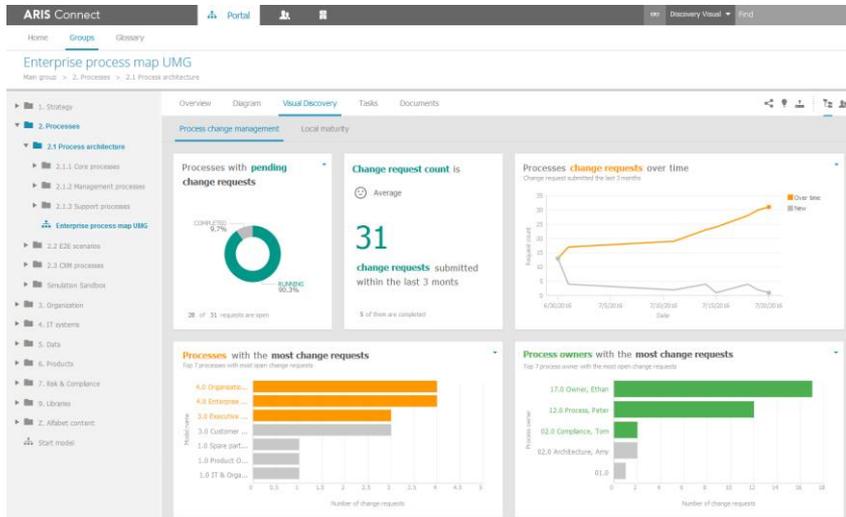
OUT-OF-THE-BOX USE CASES

Use predefined chart solutions & templates.

STAKEHOLDER SPECIFIC KPIs

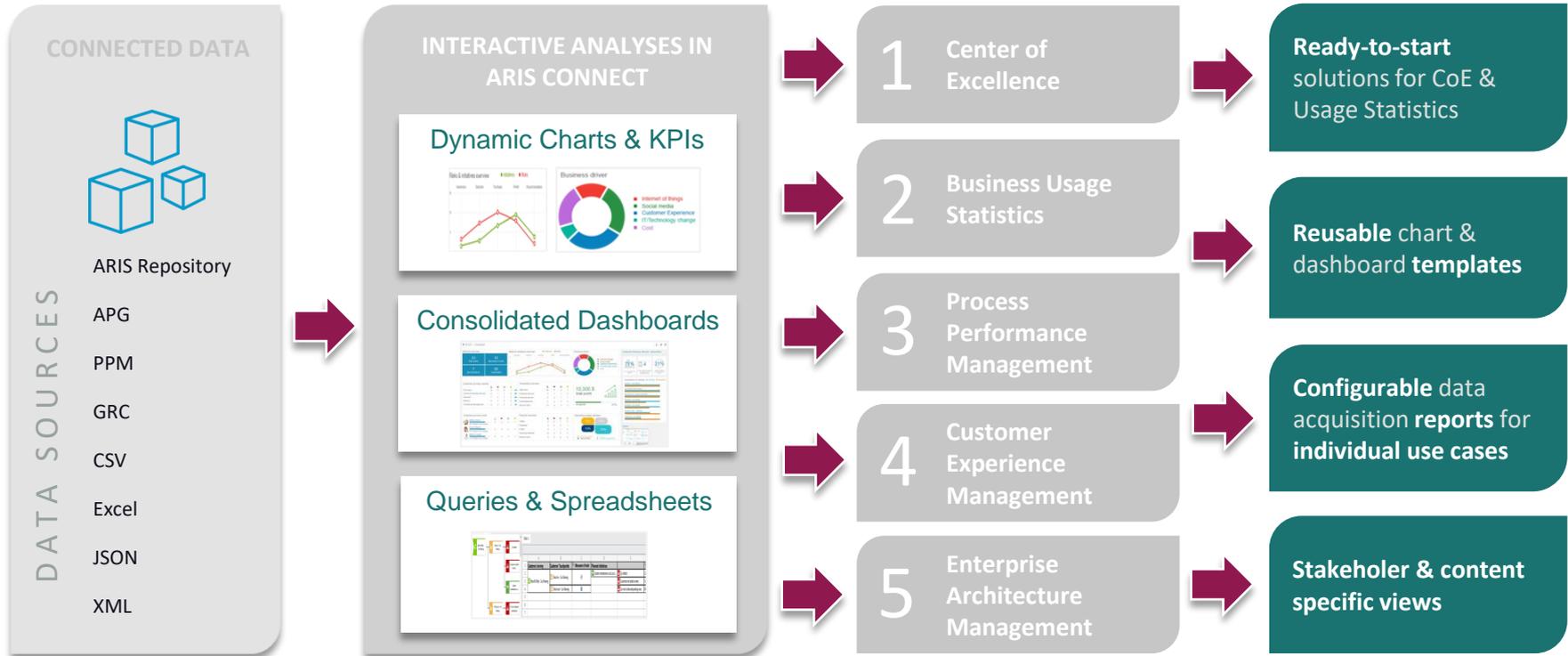
Provide specific information for each level of business.

Innovative, context-sensitive and story-telling visualization of KPIs and data analysis seamlessly and fully integrated in ARIS Connect



ARIS DASHBOARD

OUT-OF-THE-BOX USE CASES



OUT-OF-THE-BOX USE CASES

DON'T START FROM SCRATCH!



Center of Excellence Dashboard

It provides analytics and insights on the performance of a specialized center within an organization. It visualizes key metrics related to project success, resource utilization, knowledge sharing, and best practices implementation to track impact and effectiveness.



Risk & Compliance Dashboard

It serves as a centralized tool for organizations to monitor and manage risk and compliance functions. It integrates data from various sources like regulations, policies, and risk assessments to offer real-time insights. It allows stakeholders to identify risks, track regulatory changes, and ensure policy adherence.



Strategy Dashboard

Allows the visualization of key performance indicators and metrics related to an organization's strategic objectives, allowing stakeholders to track progress, monitor milestones, and evaluate the effectiveness of strategic initiatives in real-time.

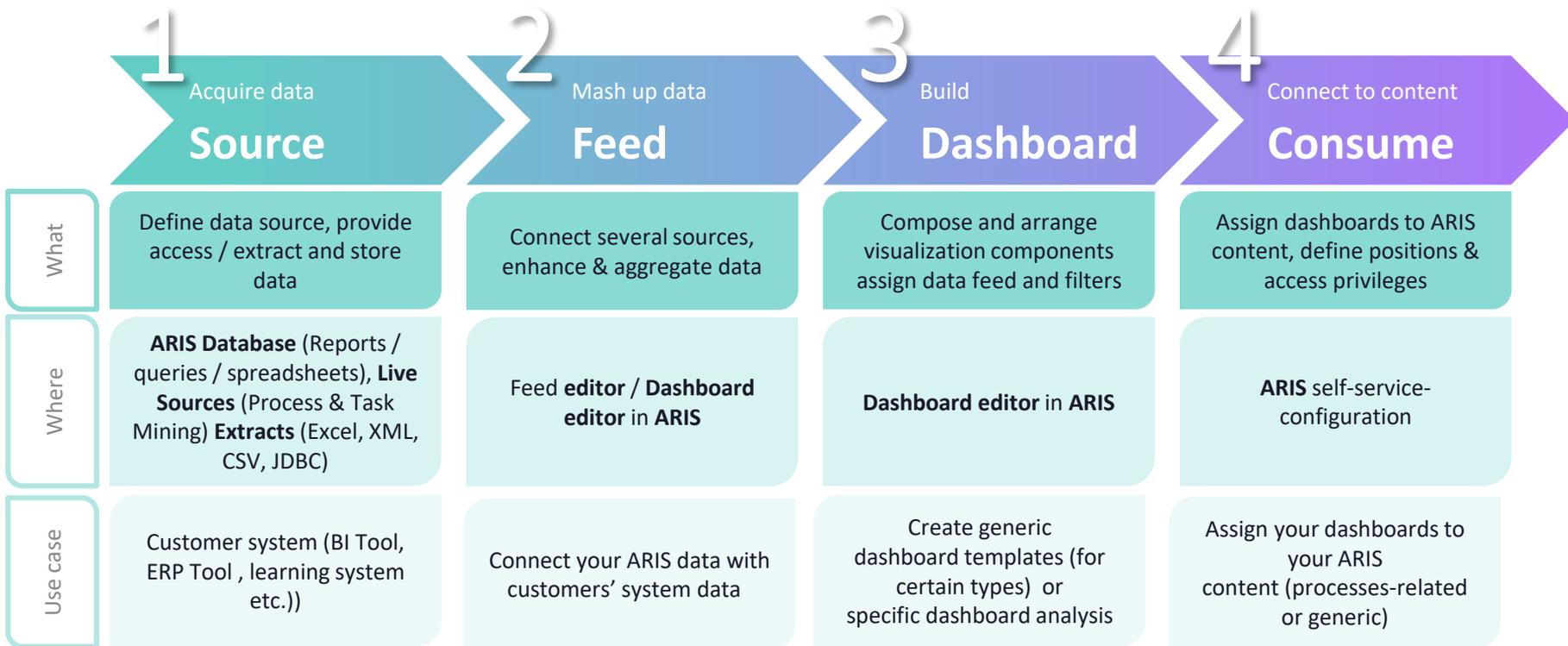


Customer Experience Dashboard

By aggregating data from multiple sources, the dashboard provides actionable insights to enhance customer experience strategies. Businesses can track trends, identify areas for improvement, and make informed decisions to optimize the customer journey.

HOW TO BUILD DASHBOARDS?

An easy process to create dashboards



ARIS AWARE

ARIS DATA ACQUISITION BASED ON REPORTS



Several reports for different use cases are **available out-of-the-box** in ARIS Aware.

Create **several independent and individual parameter settings** covering your own needs.

Schedule reports with **different parameter settings** depending on necessary frequency.

Reports outputs are **stored** as files (xml) **in ADS.**

ARIS DATA ACQUISITION BASED ON REPORTS

OOTB REPORTS

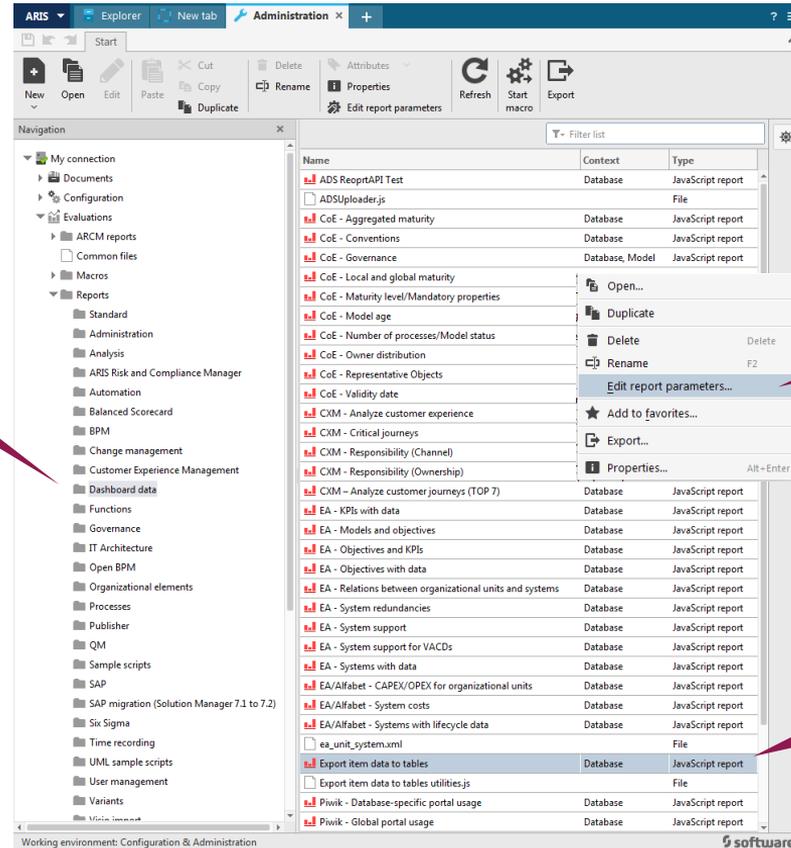
out-of-the-box
reports for
dashboards

Available for

- **CoE:** Center of Excellence
- **BUM:** Business Usage Monitoring
- **CXM:** Customer Experience Management
- **EA:** Enterprise Architecture

Process Execution Efficiency Delivery

www.imendos.com

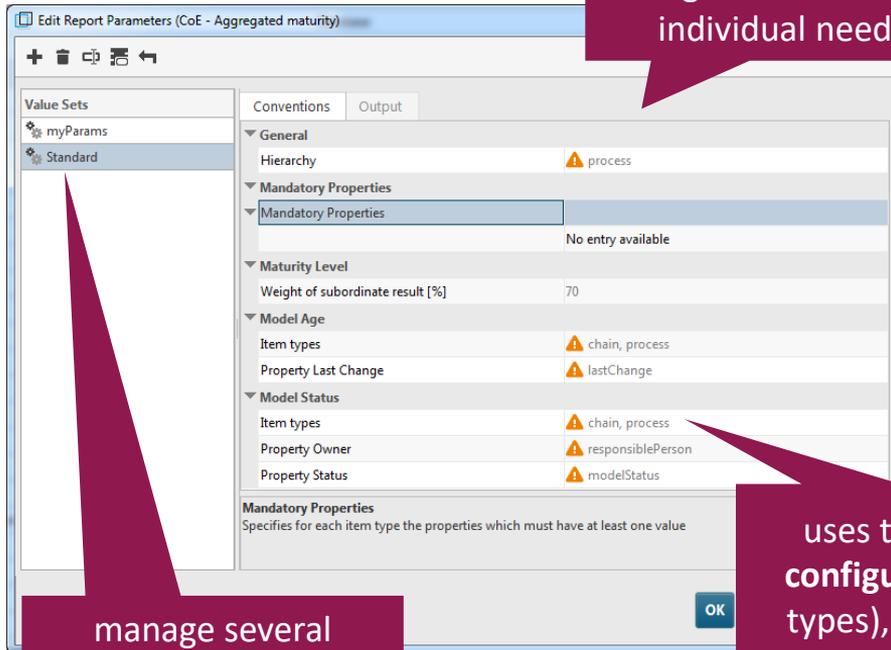


configure reports for
individual needs and
use cases

generic report for
retrieving arbitrary data
without calculations

ARIS DATA ACQUISITION BASED ON REPORTS

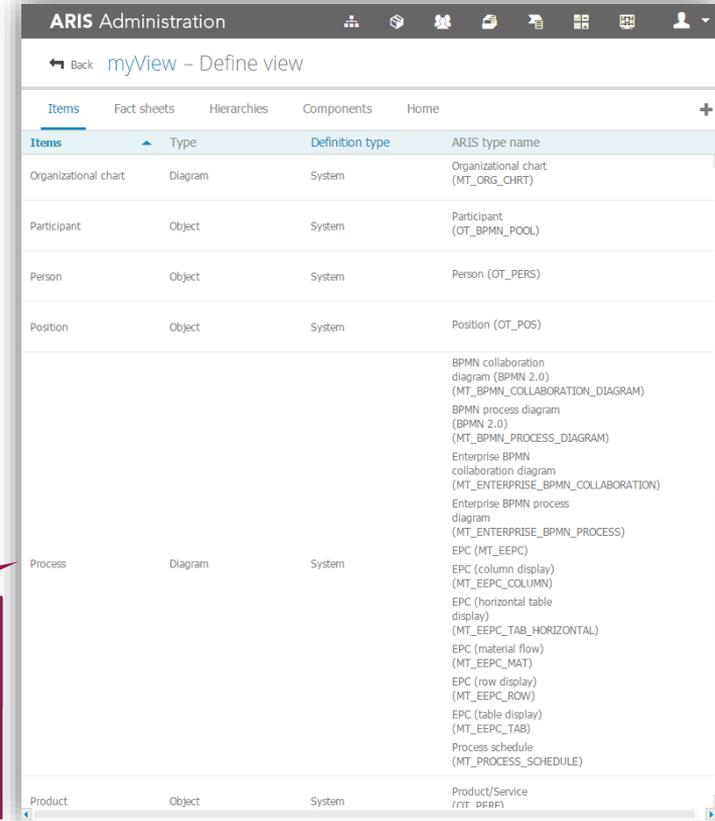
REPORT CONFIGURATION



configuration based on individual needs

manage several parameter settings

uses the connect configuration (item types), not the rich client method!

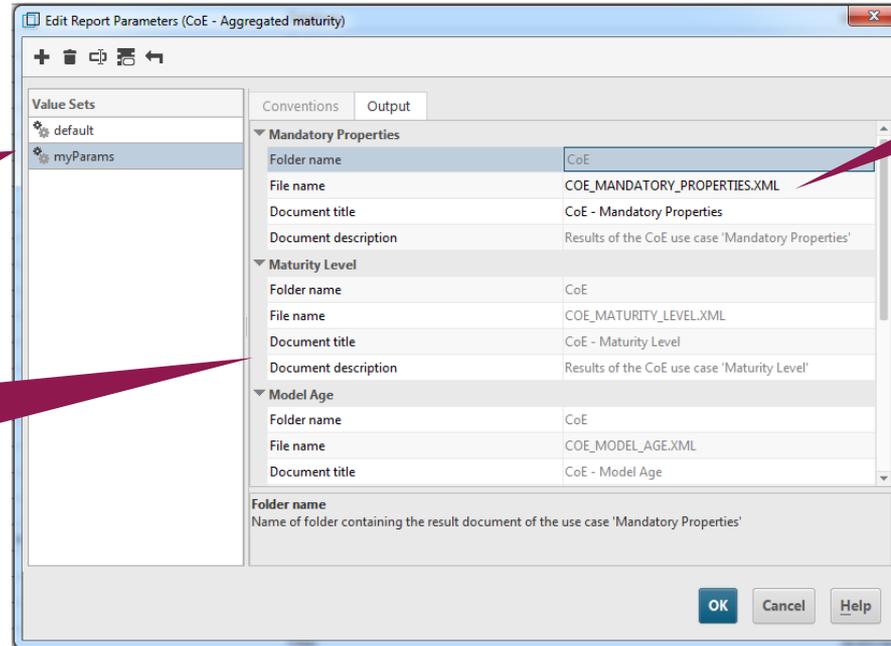


ARIS DATA ACQUISITION BASED ON REPORTS

REPORT CONFIGURATION

define **different output files for different parameter settings**

reports can generate **several output files with different content**



OOTB reports always produce **XML files**

Get the **details** for each report such as:

- **What is calculated?**
- **How is it calculated?**
- **How is it aggregated?**
- **Which OOTB dashboards use the results?**

ARIS DATA ACQUISITION BASED ON REPORTS

REPORT SCHEDULING

The screenshot shows the ARIS Administration interface with the Report Automation Wizard dialog box open. The wizard is at step 2, "Select report". The "Parameter value sets" field is highlighted with a callout.

Report Automation Wizard

Steps: 1. Create schedule, 2. Select report, 3. Select context, 4. Specify schedule

2. Select report

Category: All reports

Report: CoE - Aggregated maturity, CoE - Local and global maturity, Collect overall process effectiveness data

Description:

Language: English (United States)

Evaluation filter: No evaluation filter

Output format: No output

Parameter value sets: myParams

Buttons: Back, Next, Cancel, Help

schedule reports

select parameter settings

different parameter settings can be scheduled separately

COE – GLOBAL MATURITY DASHBOARD

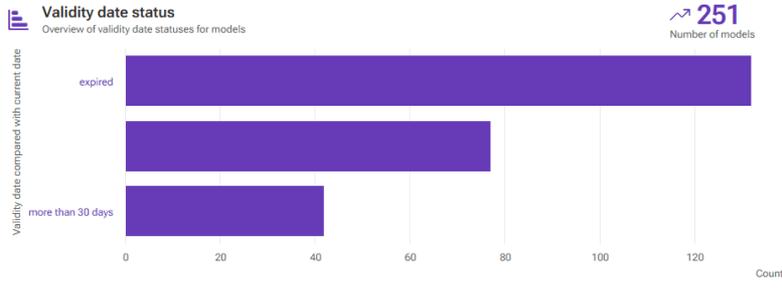
ARIS Dashboards

Enter search term here



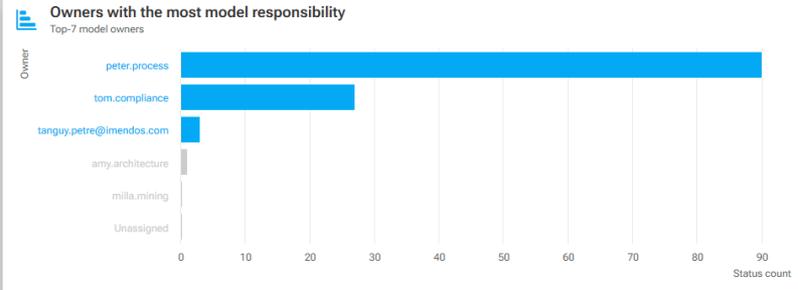
Global maturity level | Portal usage | Action Plans | Process change management | Collaboration overview | Human task management | Publications (Matomo) | More... ▾

United Motor Group ▾

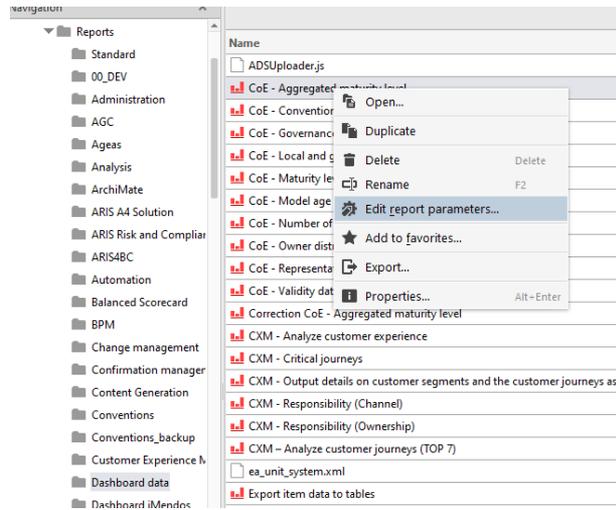


Validity date overview

Model name	Validity date compared with current date ↓
Commission calculation	expired
ARIS process steps	expired
Executive board	expired
Billing (to-be)	expired
Authorization diagram - Regulatory Change_3	expired
Prepare financing	expired
Personnel offboarding	expired
Hold in-house fair	expired
Authorization diagram - Sign-off_2	expired
Complaint management	expired



COE - AGGREGATED MATURITY



Navigation pane showing Reports folder structure:

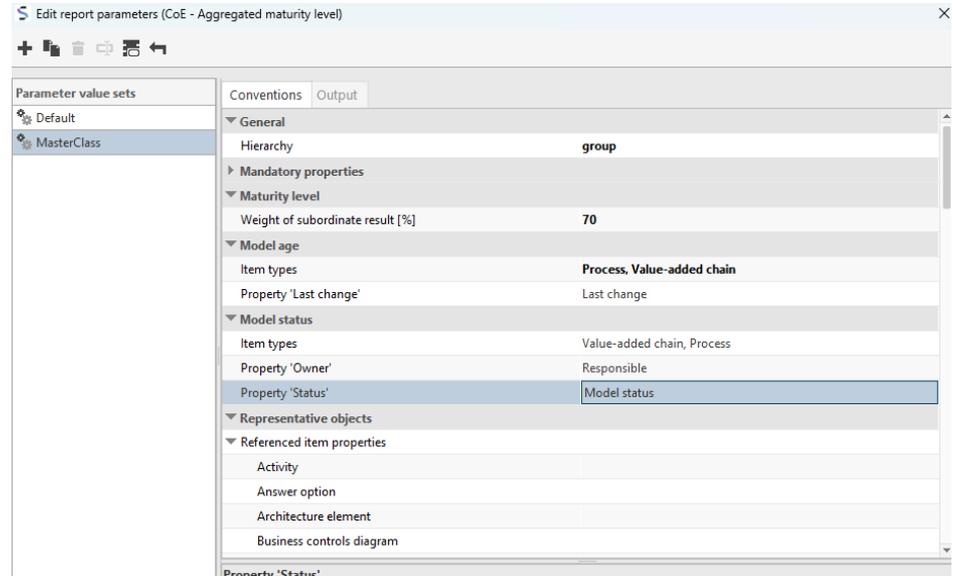
- Standard
- 00_DEV
- Administration
- AGC
- Ageas
- Analysis
- ArchiMate
- ARIS A4 Solution
- ARIS Risk and Compliance
- ARIS4BC
- Automation
- Balanced Scorecard
- BPM
- Change management
- Confirmation manager
- Content Generation
- Conventions
- Conventions_backup
- Customer Experience M...
- Dashboard data
- Dashboard imendos

File list (Name):

- ADSUploader.js
- CoE - Aggregated maturity level
- CoE - Conventio...
- CoE - Governanc...
- CoE - Local and g...
- CoE - Maturity le...
- CoE - Model age...
- CoE - Number of ...
- CoE - Owner dist...
- CoE - Representa...
- CoE - Validity da...
- Correction CoE - Aggregated maturity level
- CXM - Analyze customer experience
- CXM - Critical journeys
- CXM - Output details on customer segments and the customer journeys as
- CXM - Responsibility (Channel)
- CXM - Responsibility (Ownership)
- CXM - Analyze customer journeys (TOP 7)
- ea_unit_system.xml
- Export item data to tables

Context menu options:

- Open...
- Duplicate
- Delete
- Rename
- Edit report parameters...
- Add to favorites...
- Export...
- Properties...



Dialog: Edit report parameters (CoE - Aggregated maturity level)

Parameter value sets:

- Default
- MasterClass

Conventions | Output

General	
Hierarchy	group
Mandatory properties	
Maturity level	
Weight of subordinate result [%]	70
Model age	
Item types	Process, Value-added chain
Property 'Last change'	Last change
Model status	
Item types	Value-added chain, Process
Property 'Owner'	Responsible
Property 'Status'	Model status
Representative objects	
Referenced item properties	
Activity	
Answer option	
Architecture element	
Business controls diagram	
Property 'Static'	

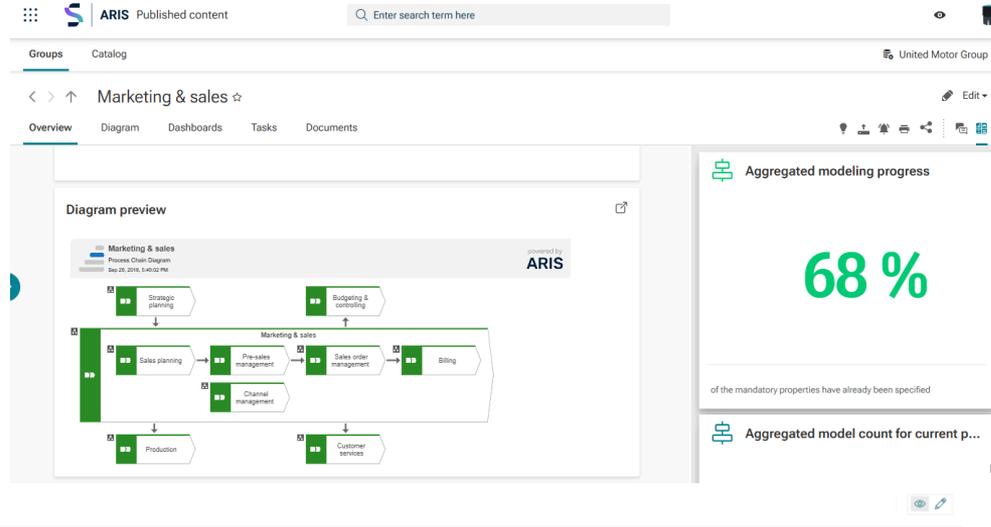
COE - AGGREGATED MATURITY LEVEL (OVERVIEW)

☐  CoE - Aggregated maturity (side by side)
3736236f-799a-4107-a6ff-27694e622c1d

☐  CoE - Aggregated maturity level (overview)
0b9483eb-5d3c-46c7-97df-366a83893209

☐  CoE - Global maturity level
4a0e2bfe-83aa-4fc1-99ef-61193d7e1a62

☐  CoE - Local maturity level
30370289-5899-46e0-9485-ea03021ad8d1



The screenshot shows the ARIS software interface. At the top, there's a search bar and navigation tabs for 'Groups', 'Catalog', and 'United Motor Group'. The main content area displays a 'Diagram preview' for 'Marketing & sales' with a 'Process Chain Diagram' dated 'Sep 28, 2016, 5:40:02 PM'. The diagram shows a central 'Marketing & sales' process with sub-processes: 'Strategic planning', 'Sales planning', 'Channel management', 'Production', 'Sales order management', 'Sales order management', 'Selling', 'Budgeting & controlling', and 'Customer services'. A sidebar on the right shows 'Aggregated modeling progress' at 68%, with a note that 'of the mandatory properties have already been specified'.

CoE - Aggregated maturity level (overview)



The summary cards provide an overview of the maturity level:

- Aggregated modeling progress:** 70%. Below the percentage, it states 'of the mandatory properties have already been specified'.
- Aggregated model count for current process:** 19. Below the number, it states 'process models counted for this process hierarchy'.
- Model release status:** A donut chart showing the release progress for all models in the hierarchy: Released (99.0%), To be revised (0.0%), Complete (0.0%), and In process (0.0%). Below the chart, it states 'Release progress for all models in the hierarchy'.

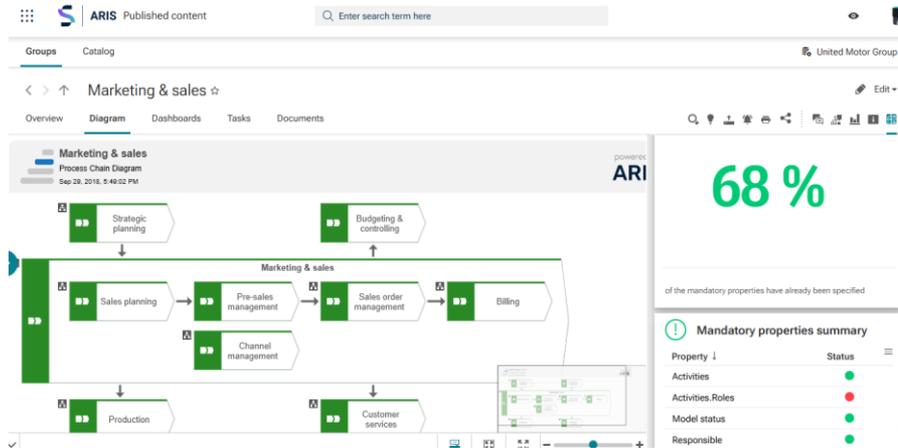
COE - AGGREGATED MATURITY (SIDE BY SIDE)


 CoE - Aggregated maturity (side by side)
 3736236f-799a-4107-a6ff-27694e622c1d


 CoE - Aggregated maturity level (overview)
 0b9483eb-5d3c-46c7-97df-366a83893209


 CoE - Global maturity level
 4a0e2bfe-83aa-4fc1-99ef-61193d7e1a62


 CoE - Local maturity level
 30370289-5899-46e0-9485-ea03021ad8d1



CoE - Aggregated maturity (side by side)



Aggregated modeling progress

70 %

of the mandatory properties have already been specified

Mandatory properties summary

Property ↓	Status
Activities	●
Activities.Roles	●
Model status	●
Responsible	●
Valid from	●
Version	●

2785 mandatory properties have not been specified yet

Model age (percent distribution)

< 1 month
100.0%

How long have the models remained unchanged?

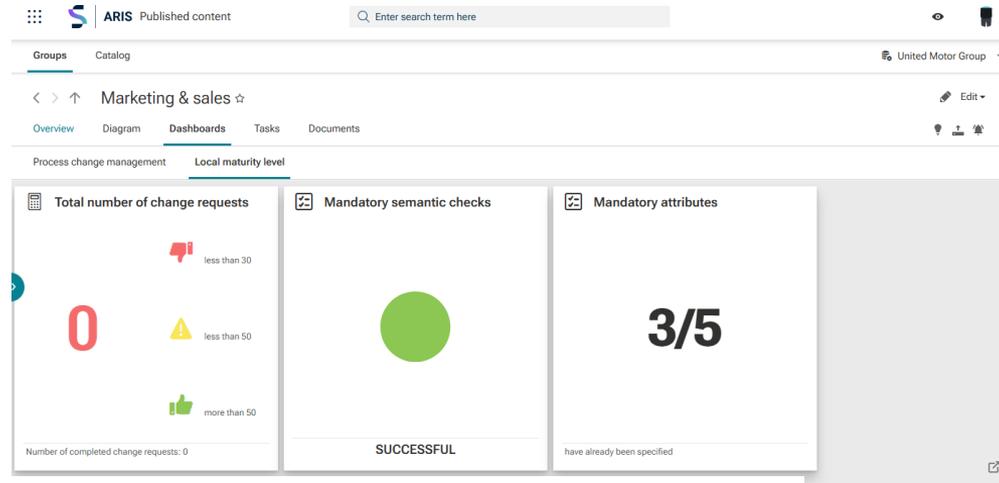
COE - LOCAL MATURITY LEVEL

☐  CoE - Aggregated maturity (side by side)
3736236f-799a-4107-a6ff-27694e622c1d

☐  CoE - Aggregated maturity level (overview)
0b9483eb-5d3c-46c7-97df-366a83893209

☐  CoE - Global maturity level
4a0e2bfe-83aa-4fc1-99ef-61193d7e1a62

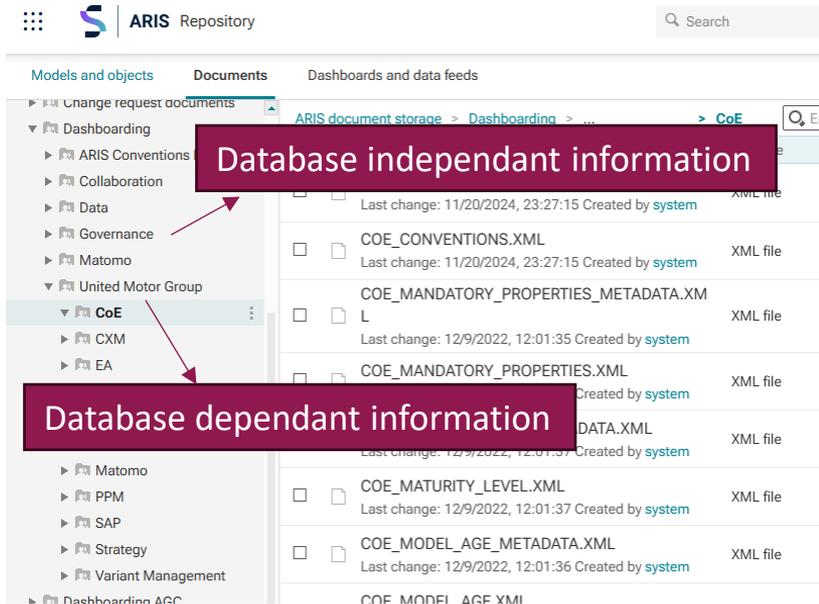
☐  CoE - Local maturity level
30370289-5899-46e0-9485-ea03021ad8d1



CoE - Local maturity level



ADS OUTPUT



ARIS Repository

Models and objects Documents Dashboards and data feeds

Change request documents ARIS document storage > Dashboarding > ... > CoE

Database independant information

- COE_CONVENTIONS.XML
- COE_MANDATORY_PROPERTIES_METADATA.XML
- COE_MANDATORY_PROPERTIES.XML
- COE_MANDATORY_PROPERTIES_METADATA.XML

Database dependant information

- COE_MATURITY_LEVEL.XML
- COE_MODEL_AGE_METADATA.XML
- COE_MODEL_AGE_XML

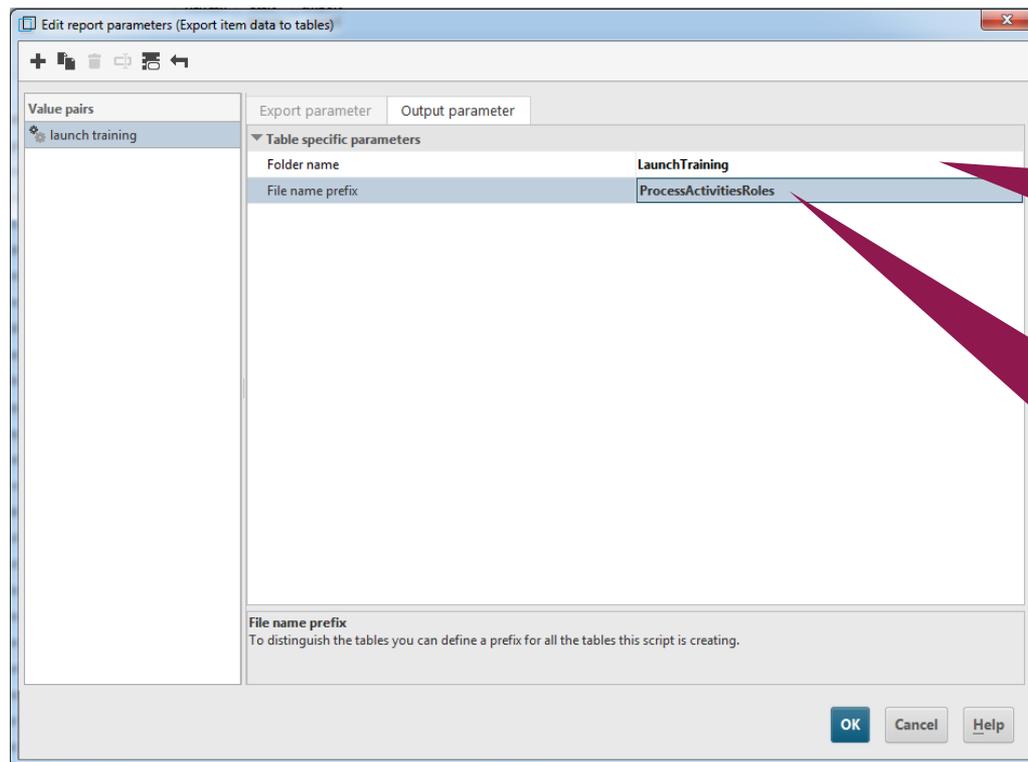
```

<?xml version="1.0" encoding="UTF-8"?>
<amsresult>
  <metainfo>
    <columns>
      <column idx="0" datatype="text" name="Name">Name</column>
      <column idx="1" datatype="text" name="GUID">GUID</column>
      <column idx="2" datatype="text" name="Mandatory property">Mandatory property</column>
      <column idx="3" datatype="text" name="Number of missing properties">Number of missing properties</column>
    </columns>
    <parameters>
      <parameter datatype="TEXT">param</parameter>
    </parameters>
  </metainfo>
  <data>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Responsible</text>
      <number idx="3">0</number>
    </row>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Version</text>
      <number idx="3">1</number>
    </row>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Activities</text>
      <number idx="3">0</number>
    </row>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Model status</text>
      <number idx="3">0</number>
    </row>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Valid from</text>
      <number idx="3">1</number>
    </row>
    <row>
      <text idx="0">Contingency process - Fire</text>
      <text idx="1">f0d7e9b2-8578-11d5-ae7e-000476109cf1</text>
      <text idx="2">Activities.Roles</text>
      <number idx="3">13</number>
    </row>
  </data>
</amsresult>

```


ARIS DATA ACQUISITION BASED ON REPORTS

An example using the generic report



Export parameter	Output parameter
Table specific parameters	
Folder name	LaunchTraining
File name prefix	ProcessActivitiesRoles

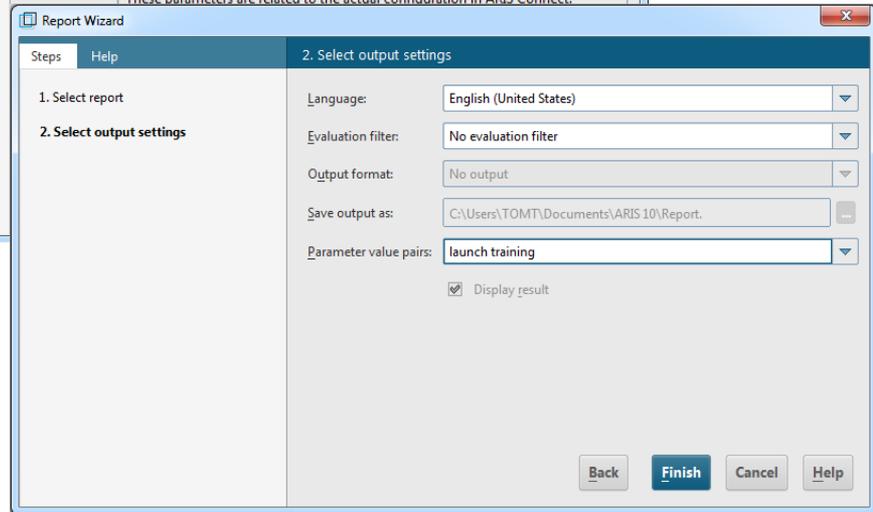
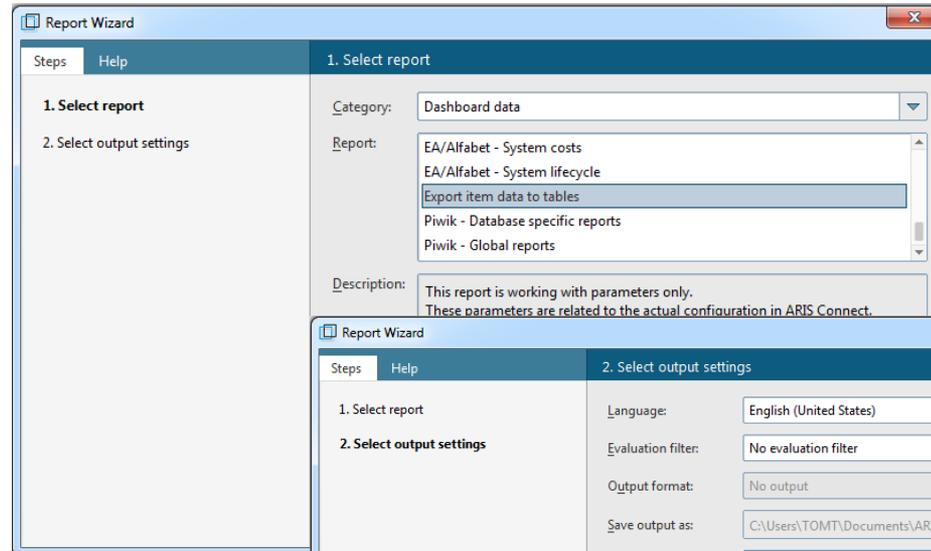
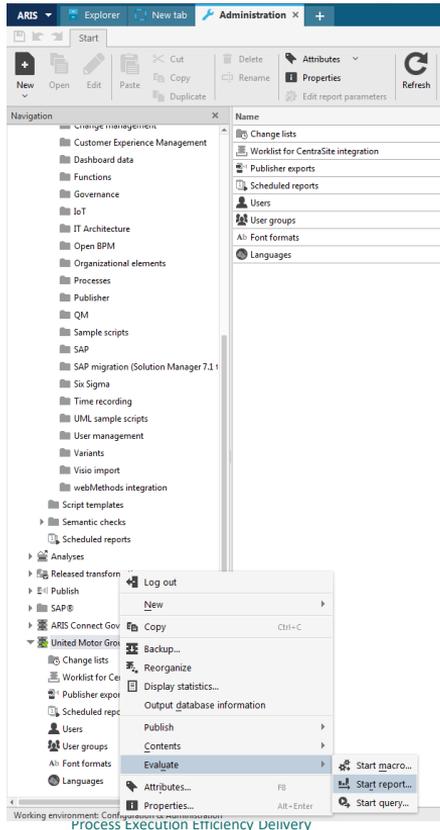
File name prefix
To distinguish the tables you can define a prefix for all the tables this script is creating.

The ADS folder, where the result files are stored. If the folder does not exist, it is being created.

Prefix of the result file names. For each item type and for each property, a master data and a meta data file is being created.

ARIS DATA ACQUISITION BASED ON REPORTS

START REPORT



PORTAL INTRODUCTION

ARIS Administration

Configuration

Publication settings | User management | ARIS document storage | Process Governance | Collaboration | Dashboards | More ▾

Publish databases

Manage configuration sets

Content type configuration

Configuration and modification sets

Create Restore

classic (System)

ARIS_demo_additionalSR24_v1_29-Nov-23_imendos (Modification set of classic)
(active) - content type configuration in use

Edit

PORTAL INTRODUCTION

☰ **ARIS Administration** Configuration        

← Back [ARIS_demo_additional_SR24_v1_29-Nov-23_...](#) – Define modification set

User interface Items Fact sheets Hierarchies **Components** Home Plugins

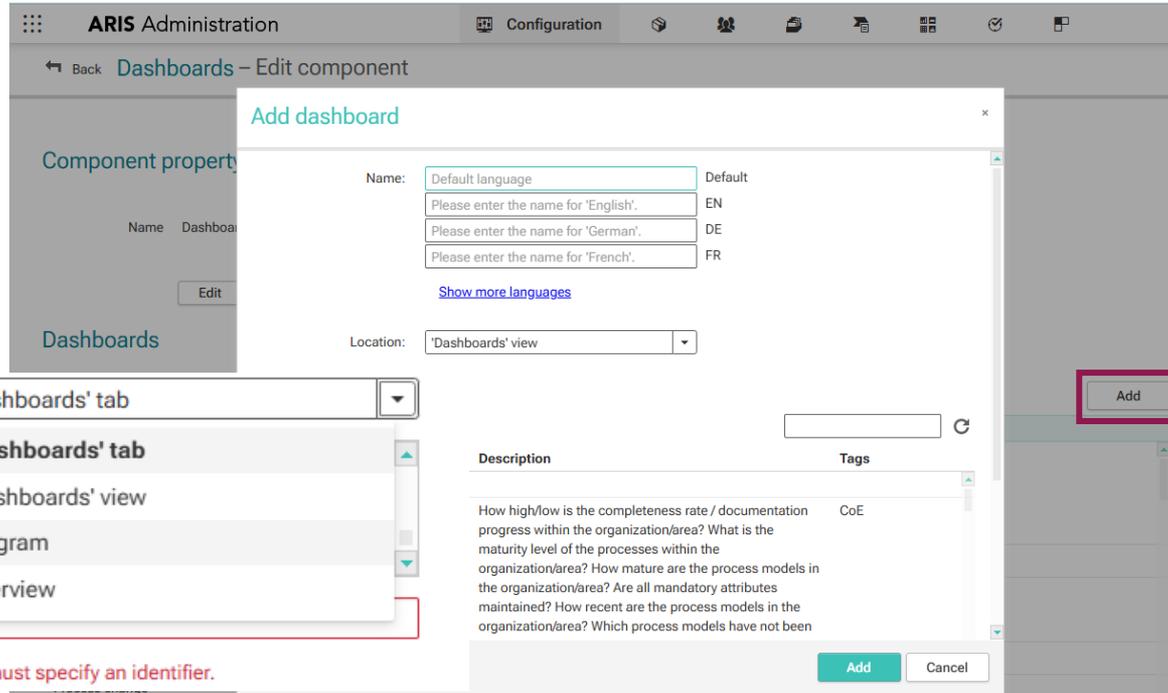
▲ Component

Dashboards

Diagram 

Extended search

PORTAL INTRODUCTION



The screenshot shows the 'ARIS Administration' interface with the 'Configuration' menu open. A modal dialog titled 'Add dashboard' is displayed. The dialog has the following fields and options:

- Name:** A text input field containing 'Default language'. Below it are three placeholder text boxes: 'Please enter the name for 'English'', 'Please enter the name for 'German'', and 'Please enter the name for 'French''. To the right of these are labels 'EN', 'DE', and 'FR'. A link 'Show more languages' is also present.
- Location:** A dropdown menu currently showing ''Dashboards' view'.
- Description:** A text area containing the text: 'How high/low is the completeness rate / documentation progress within the organization/area? What is the maturity level of the processes within the organization/area? How mature are the process models in the organization/area? Are all mandatory attributes maintained? How recent are the process models in the organization/area? Which process models have not been'.
- Tags:** A text input field containing 'CoE'.

At the bottom of the dialog are 'Add' and 'Cancel' buttons. A red box highlights the 'Add' button in the background interface. A red box highlights the 'Identifier' field in the foreground, which is currently empty. A red error message below it reads: 'You must specify an identifier.'

Location:

'Dashboards' tab

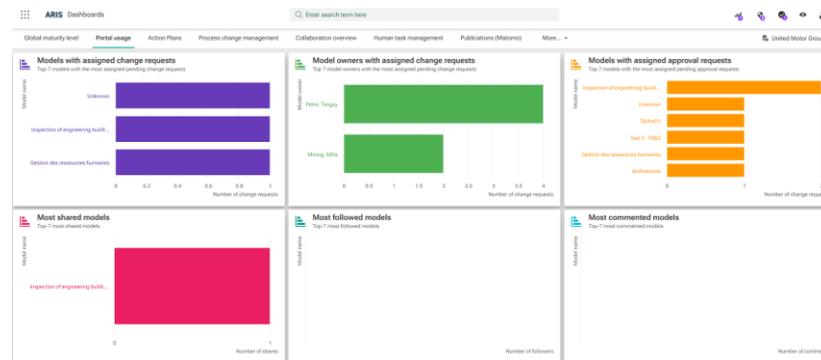
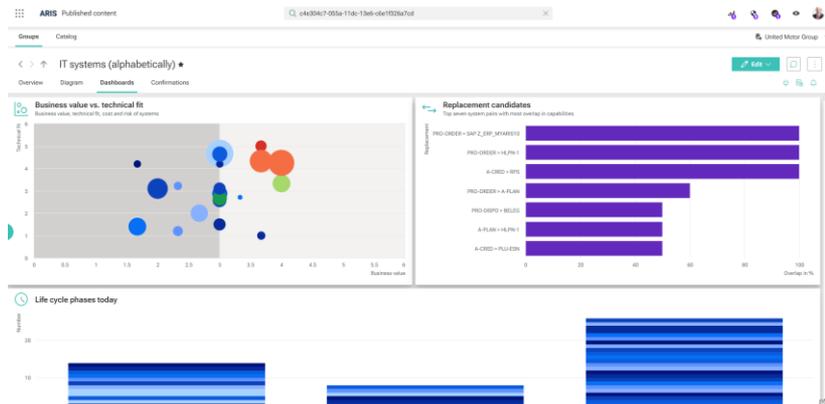
Databases:

- 'Dashboards' tab
- 'Dashboards' view
- Diagram
- Overview

Identifier:

You must specify an identifier.

FIXED DASHBOARDS TAB/DASHBOARD VIEWS



INTEGRATION DASHBOARD IN FACTSHEETS

ARIS Published content

Groups Catalog United Motor Group

Sales order management (as-is) ☆ Edit

Diagram **Overview** Dashboards Documents Confirmations

Sales order management (as-is)
Value-added chain diagram
May 2, 2024, 11:04:49 PM

powered by ARIS



```
graph LR; subgraph Org; L1[Local dealership]; L2[Local dealership]; L3[Local dealership]; L4[Local dealership]; R[Regional sales organization]; end; subgraph Process; direction LR; I[In-house fair] --> C[Customer qualification] --> Q[Quotation processing] --> Co[Contract processing] --> S[Sales order processing (as-is)]; end; L1 --> Process; L2 --> Process; L3 --> Process; L4 --> Process; R --> Process;
```

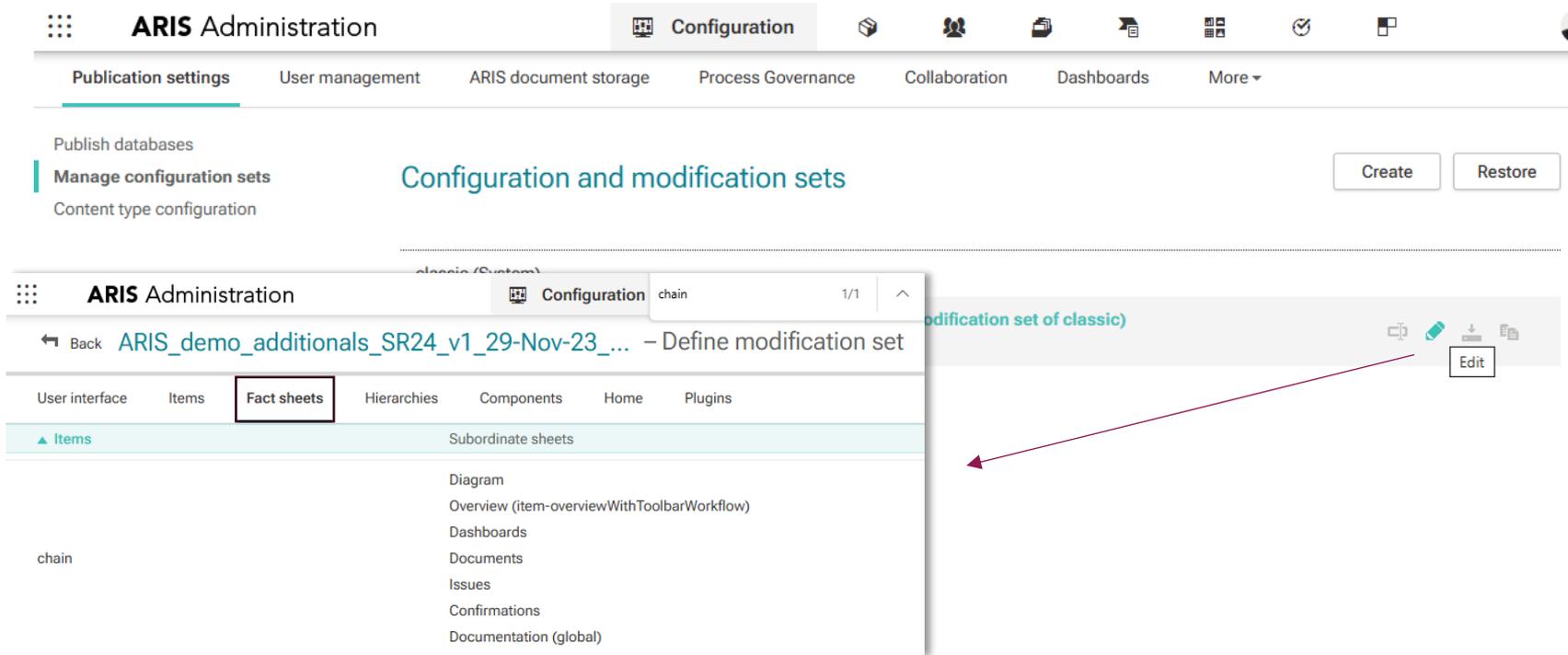
Local dealership Local dealership Local dealership Local dealership Regional sales organization

In-house fair Customer qualification Quotation processing Contract processing Sales order processing (as-is)

Sales order management

INTEGRATION DASHBOARD IN FACTSHEETS

SELFCONFIGURATION – MODIFICATION SET



The screenshot displays the ARIS Administration interface. At the top, there is a navigation bar with icons for various functions. Below this, a secondary navigation bar lists several options: **Publication settings**, User management, ARIS document storage, Process Governance, Collaboration, Dashboards, and More. The main content area is titled "Configuration and modification sets" and includes a "Create" button and a "Restore" button. A sidebar on the left lists "Publish databases", "Manage configuration sets", and "Content type configuration".

An inset window shows a detailed view of a modification set. The breadcrumb trail is: ARIS Administration > Configuration > chain > 1/1. The page title is "Define modification set of classic (System)". The main heading is "Define modification set of classic (System)". Below this, there is a navigation bar with tabs: User interface, Items, **Fact sheets**, Hierarchies, Components, Home, and Plugins. The "Fact sheets" tab is active, showing a list of subordinate sheets under the "Items" section:

- chain
 - Diagram
 - Overview (item-overviewWithToolbarWorkflow)
 - Dashboards
 - Documents
 - Issues
 - Confirmations
 - Documentation (global)

An "Edit" button is visible in the top right corner of the inset window, with a red arrow pointing to it from the main interface.

INTEGRATION DASHBOARD IN FACTSHEETS

Fact sheet tabs

Toolbars

Subordinate sheets (content):

Which subordinate sheets should the fact sheet include?

Name	Original name
Diagram	
Overview (item-overviewWithToolbarWork...	
Dashboards	
Documents	
Issues	
Confirmations	
Documentation (global)	

← Back chain – Edit diagram

Dashboards

Add or remove dashboards.

Name	Description	Databases:
Aggregated maturity	CoE - Aggregated maturity (side by side) - How high/low is the completeness rate / documentation progress within the org...	(all databases)

Add dashboard

Name: Default

Please enter the name for "English": EN

Please enter the name for "German": DE

Please enter the name for "French": FR

[Show more languages](#)

Databases: (all databases)
 AGC_PPM
 ARIS Connect Governance Inbox
 ARIS Connect Governance Models

Dashboards
Select a dashboard:

Name	Description	Tags
Applications - Indicators		
CoE - Aggregated maturity level (overview)	How high/low is the completeness rate / documentation progress within the organization/area? What is the maturity level of the processes within the organization/area? How many processes exist in the...	CoE

INTEGRATION DASHBOARD IN FACTSHEETS

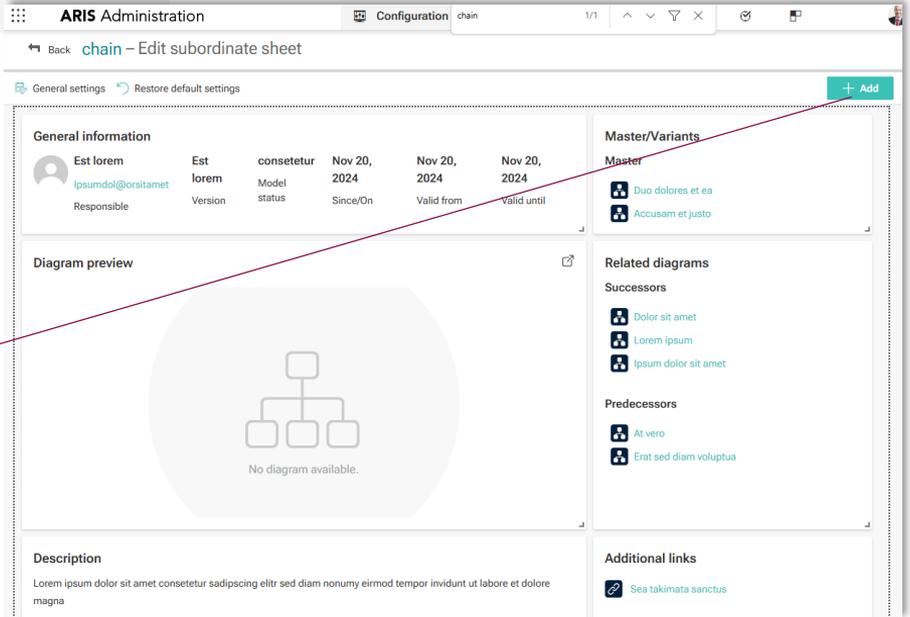
Subordinate sheets (content):

Which subordinate sheets should the fact sheet include?

Name	Original name
Diagram	

Overview (item-overviewWithToolbarWork...)

Dashboards



fact sheet.

COMPONENTS

-  **Model viewer**
Add a 'Diagram' view from a database of your choice.
-  **Dashboard**
Add a dashboard.
-  **HTML documentation**
Adds the documentation functionality.
-  **Tasks**

Master/Variants

Master

-  Duo dolores et ea
-  Accusam et justo

Related diagrams

Successors

-  Dolor sit amet
-  Lorem ipsum
-  Ipsum dolor sit amet

Predecessors

-  At vero
-  Erat sed diam voluptua

Additional links

-  Sea takimata sanctus

INTEGRATION DASHBOARD IN FACTSHEETS

ARIS Administration Configuration

Back chain – Edit subordinate sheet

Edit selection Delete tile

General information

	Est lorem Ipsumdol@orsitamet Responsible	Est lorem Version	consetetur Model status	Nov 20, 2024 Since/On	Nov 20, 2024 Valid from	Nov 20, 2024 Valid until
---	--	-------------------------	-------------------------------	-----------------------------	-------------------------------	--------------------------------

My dashboard

Active confirmation processes

Diagram preview

Edit dashboard



+ Add Dashboard

LAYOUT

Title:

Language:

Drop shadow:

Borders:



Reach out for questions: tanguy.petre@imendos.com/+32496251744